

SUN2000-50KTL-NHM3

User Manual

Issue	01
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Huawei Technologies Co., Ltd.

Address: Huawei Industrial Base
Bantian, Longgang
Shenzhen 518129
People's Republic of China

Website: <https://e.huawei.com>

About This Document

Overview

This document describes the SUN2000-50KTL-NHM3 (also referred to as SUN2000) in terms of their installation, electrical connections, commissioning, maintenance, and troubleshooting. Before installing and operating the SUN2000, ensure that you are familiar with the features, functions, and safety precautions provided in this document.

Intended Audience

This document is applicable to:

- Installers
- Users

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 DANGER	Indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.
 CAUTION	Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

Symbol	Description
 NOTICE	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results. NOTICE is used to address practices not related to personal injury.
 NOTE	Supplements the important information in the main text. NOTE is used to address information not related to personal injury, equipment damage, and environment deterioration.

Change History

Changes between document issues are cumulative. The latest document issue contains all changes made in earlier issues.

Issue 01 (2022-08-30)

This issue is the first official release.

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1 Safety Information

1.1 General Safety

Statement

Before installing, operating, and maintaining the equipment, read this document and observe all the safety instructions on the equipment and in this document.

The "NOTICE", "CAUTION", "WARNING", and "DANGER" statements in this document do not cover all the safety instructions. They are only supplements to the safety instructions. Huawei will not be liable for any consequence caused by the violation of general safety requirements or design, production, and usage safety standards.

Ensure that the equipment is used in environments that meet its design specifications. Otherwise, the equipment may become faulty, and the resulting equipment malfunction, component damage, personal injuries, or property damage are not covered under the warranty.

Follow local laws and regulations when installing, operating, or maintaining the equipment. The safety instructions in this document are only supplements to local laws and regulations.

Huawei will not be liable for any consequences of the following circumstances:

- Operation beyond the conditions specified in this document
- Installation or use in environments which are not specified in relevant international or national standards
- Unauthorized modifications to the product or software code or removal of the product
- Failure to follow the operation instructions and safety precautions on the product and in this document
- Equipment damage due to force majeure, such as earthquakes, fire, and storms
- Damage caused during transportation by the customer
- Storage conditions that do not meet the requirements specified in this document

General Requirements



DANGER

Do not work with power on during installation.

- Do not install, use, or operate outdoor equipment and cables (including but not limited to moving equipment, operating equipment and cables, inserting connectors to or removing connectors from signal ports connected to outdoor facilities, working at heights, and performing outdoor installation) in harsh weather conditions such as lightning, rain, snow, and level 6 or stronger wind.
- After installing the equipment, remove idle packing materials such as cartons, foam, plastics, and cable ties from the equipment area.
- In the case of a fire, immediately leave the building or the equipment area, and turn on the fire alarm bell or make an emergency call. Do not enter the building on fire in any case.
- Do not scrawl, damage, or block any warning label on the equipment.
- Tighten the screws to the specified torque using tools when installing the equipment.
- Understand the components and functioning of a grid-tied PV power system and relevant local standards.
- Repaint any paint scratches caused during equipment transportation or installation in a timely manner. Equipment with scratches cannot be exposed to an outdoor environment for a long period of time.
- Do not open the host panel of the equipment.
- You shall not reverse engineer, decompile, disassemble, adapt, add code to the device software or alter the device software in any other way, research the internal implementation of the device, obtain the device software source code, infringe on Huawei's intellectual property, or disclose any device software performance test results.

Personal Safety

- If there is a probability of personal injury or equipment damage during operations on the equipment, immediately stop the operations, report the case to the supervisor, and take feasible protective measures.
- Use tools correctly to avoid hurting people or damaging the equipment.
- Do not touch the energized equipment, as the enclosure is hot.

1.2 Personnel Requirements

- Personnel who plan to install or maintain Huawei equipment must receive thorough training, understand all necessary safety precautions, and be able to correctly perform all operations.
- Only qualified professionals or trained personnel are allowed to install, operate, and maintain the equipment.
- Only qualified professionals are allowed to remove safety facilities and inspect the equipment.

- Personnel who will operate the equipment, including operators, trained personnel, and professionals, should possess the local national required qualifications in special operations such as high-voltage operations, working at heights, and operations of special equipment.
- Only professionals or authorized personnel are allowed to replace the equipment or components (including software).

 NOTE

- Professionals: personnel who are trained or experienced in equipment operations and are clear of the sources and degree of various potential hazards in equipment installation, operation, and maintenance
- Trained personnel: personnel who are technically trained, have required experience, are aware of possible hazards on themselves in certain operations, and are able to take protective measures to minimize the hazards on themselves and other people
- Operators: operation personnel who may come in contact with the equipment, except trained personnel and professionals

1.3 Electrical Safety

Grounding

- For the equipment that needs to be grounded, install the ground cable first when installing the equipment and remove the ground cable last when removing the equipment.
- Do not damage the ground conductor.
- Do not operate the equipment in the absence of a properly installed ground conductor.
- Ensure that the equipment is connected permanently to the protective ground. Before operating the equipment, check its electrical connection to ensure that it is securely grounded.

General Requirements

 DANGER

Before connecting cables, ensure that the equipment is intact. Otherwise, electric shocks or fire may occur.

- Ensure that all electrical connections comply with local electrical standards.
- Obtain approval from the local electric utility company before using the equipment in grid-tied mode.
- Ensure that the cables you prepared meet local regulations.
- Use dedicated insulated tools when performing high-voltage operations.

AC and DC Power

** DANGER**

Do not connect or disconnect power cables with power on. Transient contact between the core of the power cable and the conductor will generate electric arcs or sparks, which may cause fire or personal injury.

- Before making electrical connections, switch off the disconnect on the upstream device to cut off the power supply if people may contact energized components.
- Before connecting a power cable, check that the label on the power cable is correct.
- If the equipment has multiple inputs, disconnect all the inputs before operating the equipment.

Cabling

- When routing cables, ensure that a distance of at least 30 mm exists between the cables and heat-generating components or areas. This prevents damage to the insulation layer of the cables.
- Bind cables of the same type together. When routing cables of different types, ensure that they are at least 30 mm away from each other.
- Ensure that the cables used in a grid-tied PV power system are properly connected and insulated and meet specifications.

1.4 Installation Environment Requirements

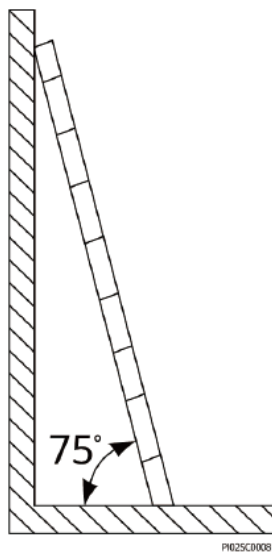
- Ensure that the equipment is installed in a well ventilated environment.
- To prevent fire due to high temperature, ensure that the ventilation vents or heat dissipation system are not blocked when the equipment is running.
- Do not expose the equipment to flammable or explosive gas or smoke. Do not perform any operation on the equipment in such environments.

1.5 Mechanical Safety

Using Ladders

- Use wooden or fiberglass ladders when you need to perform live working at heights.
- When a step ladder is used, ensure that the pull ropes are secured and the ladder is held firm.
- Before using a ladder, check that it is intact and confirm its load bearing capacity. Do not overload it.
- Ensure that the wider end of the ladder is at the bottom, or protective measures have been taken at the bottom to prevent the ladder from sliding.

- Ensure that the ladder is securely positioned. The recommended angle for a ladder against the floor is 75 degrees, as shown in the following figure. An angle rule can be used to measure the angle.



- When climbing a ladder, take the following precautions to reduce risks and ensure safety:
 - Keep your body steady.
 - Do not climb higher than the fourth rung of the ladder from the top.
 - Ensure that your body's center of gravity does not shift outside the legs of the ladder.

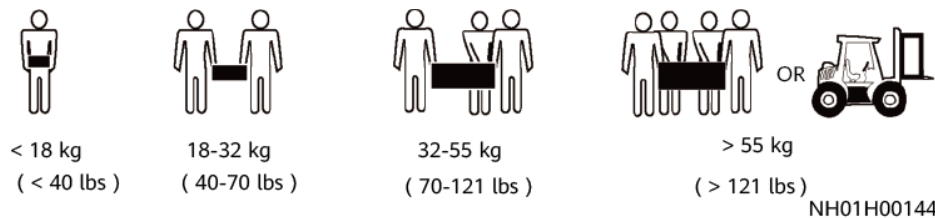
Drilling Holes

When drilling holes into a wall or floor, observe the following safety precautions:

- Wear goggles and protective gloves when drilling holes.
- When drilling holes, protect the equipment from shavings. After drilling, clean up any shavings that have accumulated inside or outside the equipment.

Moving Heavy Objects

- Be cautious to avoid injury when moving heavy objects.



- When moving the equipment by hand, wear protective gloves to prevent injuries.

1.6 Commissioning

When the equipment is powered on for the first time, ensure that professional personnel set parameters correctly. Incorrect settings may result in inconsistency with local certification and affect the normal operation of the equipment.

1.7 Maintenance and Replacement

 DANGER

High voltage generated by the equipment during operation may cause an electric shock, which could result in death, serious injury, or serious property damage. Prior to maintenance, power off the equipment and strictly comply with the safety precautions in this document and relevant documents.

- Maintain the equipment with sufficient knowledge of this document and using proper tools and testing equipment.
- Before maintaining the equipment, power it off and follow the instructions on the delayed discharge label to ensure that the equipment is powered off.
- Turn off the AC and DC switches of the SUN2000 when maintaining the electric equipment or power distribution equipment connected the SUN2000.
- Place temporary warning signs or erect fences to prevent unauthorized access to the maintenance site.
- If the equipment is faulty, contact your dealer.
- The equipment can be powered on only after all faults are rectified. Failing to do so may escalate faults or damage the equipment.

2 Overview

2.1 Product Introduction

Function

The SUN2000 is a three-phase grid-tied PV string inverter that converts the DC power generated by PV strings into AC power and feeds the power into the power grid.

Model

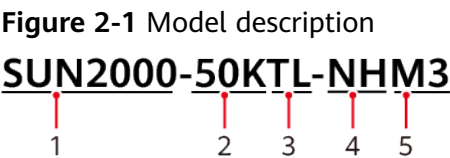


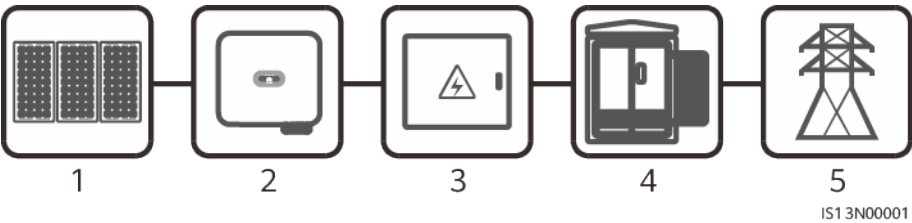
Table 2-1 Model description

ID	Meaning	Value
1	Series name	SUN2000: three-phase grid-tied PV string inverter
2	Power class	50K: rated power of 50 kW
3	Topology	TL: transformerless
4	Region	NH: Japan
5	Product code	M3: product series with an input voltage level of 1100 V DC

Networking Application

The SUN2000 applies to the grid-tied systems of industrial and commercial rooftops and small ground PV plants. Typically, a grid-tied system consists of PV strings, grid-tied inverters, AC switches, and power distribution units.

Figure 2-2 Networking application - single inverter scenario

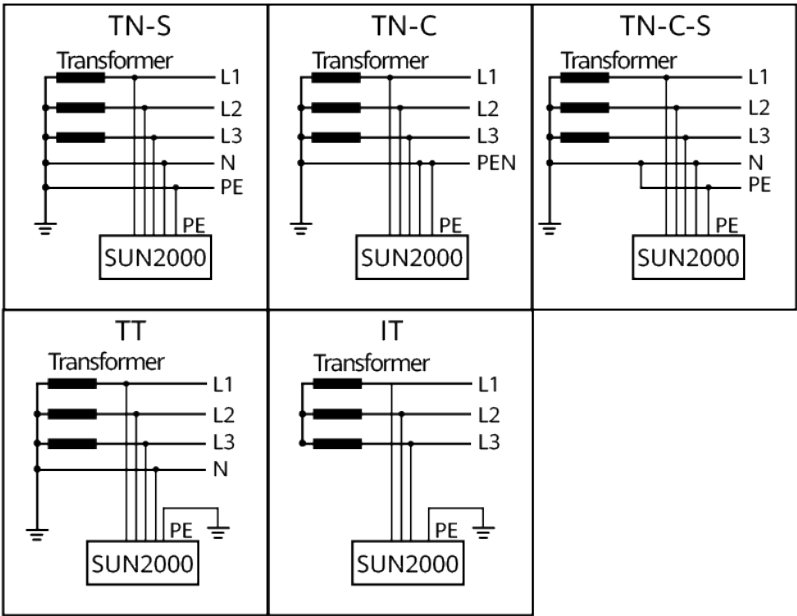


- (1) PV string
- (2) SUN2000
- (3) AC power distribution unit
- (4) Isolation transformer
- (5) Power grid
-

Supported Power Grid Types

The SUN2000 supports TN-S, TN-C, TN-C-S, TT, and IT power grids.

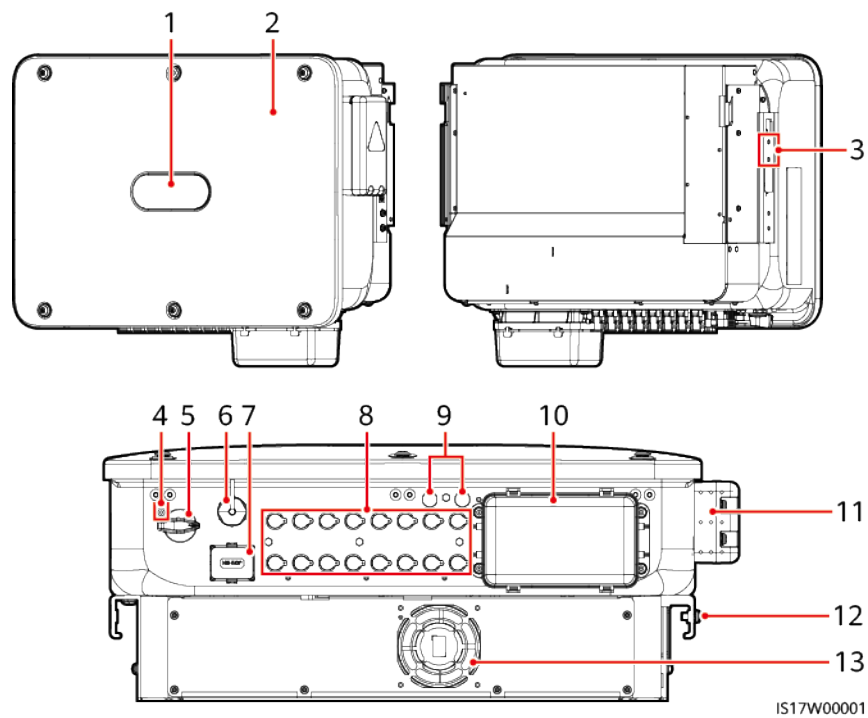
Figure 2-3 Power grid types



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2.2 Appearance

Figure 2-4 Appearance

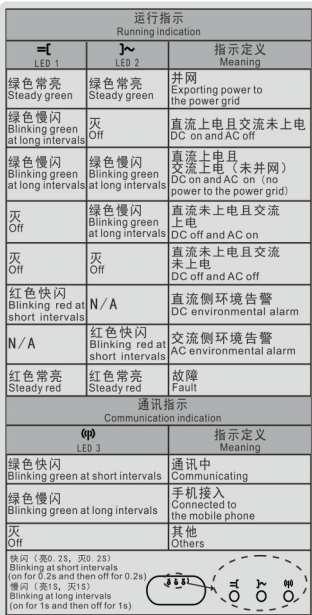
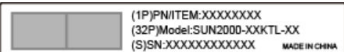


- | | |
|---|--|
| (1) LED indicator | (2) Front panel |
| (3) Screw holes for fixing the awning | (4) Hole for the DC switch locking screw |
| (5) DC switch | (6) Smart Dongle port |
| (7) Communications port (COM) | (8) DC input terminals (PV1-PV8) |
| (9) Ventilation valve | (10) AC output port |
| (11) Spot-check terminal connection box | (12) Ground point |
| (13) Fan | - |

2.3 Label Description

Enclosure Labels

Symbol	Name	Description
	Delay discharge	Residual voltage exists after the SUN2000 is powered off. It takes 5 minutes for the SUN2000 to discharge to the safe voltage.
	Burn warning	Do not touch a running SUN2000 because it generates high temperatures on the shell.
	Electric shock warning	- High voltage exists after the SUN2000 is powered on. Only qualified and trained electrical technicians are allowed to perform operations on the SUN2000. - High touch current exists after the SUN2000 is powered on. Before powering on the SUN2000, ensure that the SUN2000 is properly grounded.
	Refer to documentation	Reminds operators to refer to the documents delivered with the SUN2000.
	Grounding label	Indicates the position for connecting the PE cable.

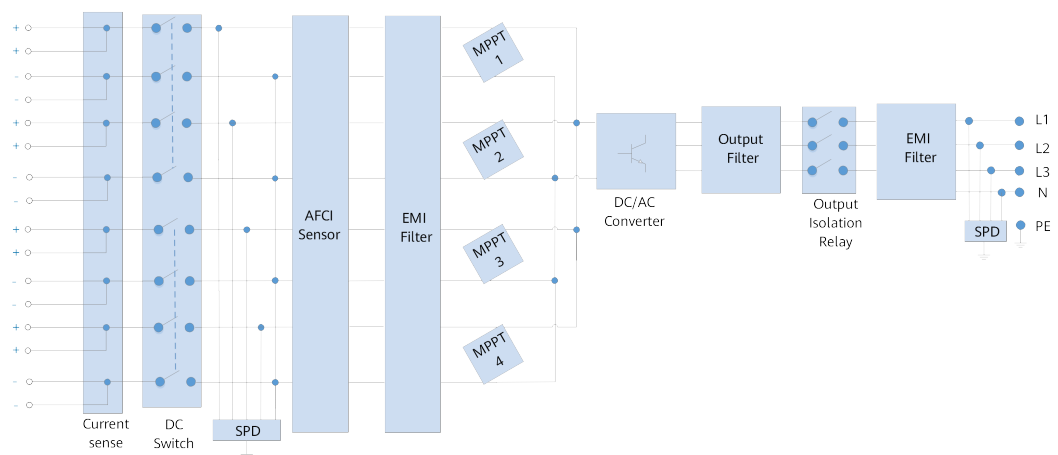
Symbol	Name	Description
 Do not disconnect under load! 禁止带负荷断开连接!	Operation warning	Do not remove the DC input connector or AC output connector with power on.
  32-55 kg (70-121 lbs)	Weight label	The SUN2000 is heavy and needs to be carried by three persons.
 CAUTION Do not touch the handles within 10 minutes after the inverter is shut down! Não toque pelo menos 10 minutos após o inversor ser desligado! 关机10分钟后才能触碰!	Burn warning on inverter handles	Do not touch the handles within 10 minutes after the inverter is shut down.
	Indicator	Indicates the SUN2000 operating information.
	SUN2000 serial number	Indicates the serial number.
WLAN SSID: SUN2000-XXXXXXXXXX Password:XXXXXXXXXX 	SUN2000 WiFi login QR code	Scan the QR code to connect to the Huawei SUN2000 WiFi network.

2.4 Working Principles

2.4.1 Circuit Diagram

A SUN2000 can connect to a maximum of eight PV strings and has four MPPT circuits inside. Each MPPT circuit tracks the maximum power point of two PV strings. The SUN2000 converts DC power into single-phase AC power through an inverter circuit. Surge protection is supported on both the DC and AC sides.

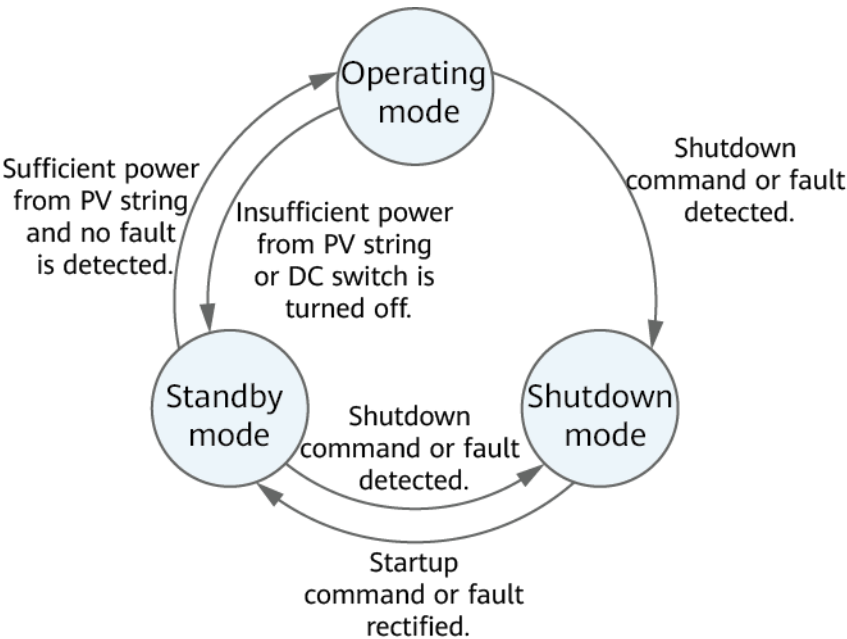
Figure 2-5 Schematic diagram



2.4.2 Working Modes

The SUN2000 can work in Standby, Operating, or Shutdown mode.

Figure 2-6 Working modes



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Table 2-2 Working mode description

Working Mode	Description
Standby	The SUN2000 enters Standby mode when the external environment does not meet the operating requirements. In Standby mode: • The SUN2000 continuously performs status check and enters the Operating mode once the operating requirements are met. • The SUN2000 enters Shutdown mode after detecting a shutdown command or a fault after startup.
Operating	In Operating mode: • The SUN2000 converts DC power from PV strings into AC power and feeds the power to the power grid. • The SUN2000 tracks the maximum power point to maximize the PV string output. • If the SUN2000 detects a fault or a shutdown command, it enters the Shutdown mode. • The SUN2000 enters Standby mode after detecting that the PV string output power is not suitable for connecting to the power grid for generating power.
Shutdown	• In Standby or Operating mode, the SUN2000 enters Shutdown mode after detecting a fault or shutdown command. • In Shutdown mode, the SUN2000 enters Standby mode after detecting a startup command or that the fault is rectified.

3 SUN2000 Storage

The following requirements should be met if the SUN2000 is not put into use directly:

- Do not unpack the SUN2000.
- Keep the storage temperature at -40°C to $+70^{\circ}\text{C}$ and the humidity at 5%–95% RH.
- Store the SUN2000 in a clean and dry place and protect it from dust and water vapor corrosion.
- A maximum of six SUN2000s can be stacked. To avoid personal injury or device damage, stack SUN2000s with caution to prevent them from falling over.
- During the storage period, check the SUN2000 periodically (recommended: every three months). If any rodent bites are found on the packing materials, replace the packing materials immediately.
- If the SUN2000 has been stored for more than two years, it must be checked and tested by professionals before being put into use.

4 Installation

4.1 Checking Before Installation

Outer Packing Materials

Before unpacking the inverter, check the outer packing materials for damage, such as holes and cracks, and check the inverter model. If any damage is found or the inverter model is not what you requested, do not unpack the package and contact your supplier as soon as possible.

NOTE

You are advised to remove the packing materials within 24 hours before installing the inverter.

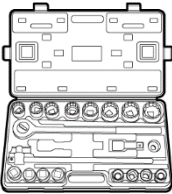
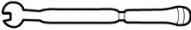
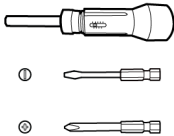
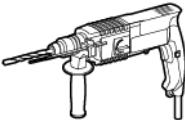
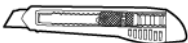
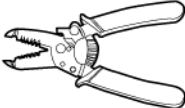
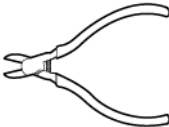
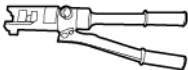
Package Contents

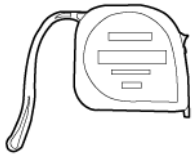
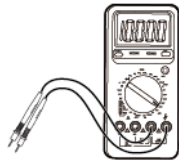
After unpacking the inverter, check that the contents are intact and complete. If any damage is found or any component is missing, contact your supplier.

NOTE

For details about the number of contents, see the *Packing List* in the packing case.

4.2 Tool Preparation

Type	Tools and Instruments		
Installation	 Torque socket and wrench	 Torque wrench	 Torque screwdriver
	 Hammer drill	 Drill bit	 Rubber mallet
	 Utility knife	 Marker	 Open-end wrench H4TW0001 (Amphenol)
	 Cable cutter	 Wire stripper	 Diagonal pliers
	 Hydraulic pliers	 Heat gun	 Crimping tool H4TC0003 (Amphenol)

Type	Tools and Instruments		
	 Steel measuring tape	 Level	 Multimeter
	 Cable tie	 Heat shrink tubing	 Vacuum cleaner
Personal protective equipment (PPE)	 Goggles	 Work shoes	 Dust mask
	 Protective gloves	-	-

4.3 Selecting an Installation Position

Basic Requirements

- The SUN2000 is IP66-rated and can be installed indoors or outdoors.
- Do not install the SUN2000 in a place where a person can easily be exposed to its enclosure and heat sinks, because these parts are extremely hot during operation.
- Do not install the SUN2000 in areas with flammable or explosive materials.
- Do not install the equipment in an area with strong vibration, noise, or electromagnetic interference.
- If inverters are installed in a place with abundant vegetation, in addition to routine weeding, harden the ground underneath the inverters using cement or gravel (recommended area: 3 m x 2.5 m).

- Do not install the SUN2000 in a place within children's reach.

Site Requirements

- The SUN2000 should be installed in a well-ventilated environment to ensure good heat dissipation.
- If the SUN2000 is installed in a place exposed to direct sunlight, the power may decrease as the temperature rises.
- You are advised to install the SUN2000 in a sheltered place or install an awning over it.

Mounting Structure Requirements

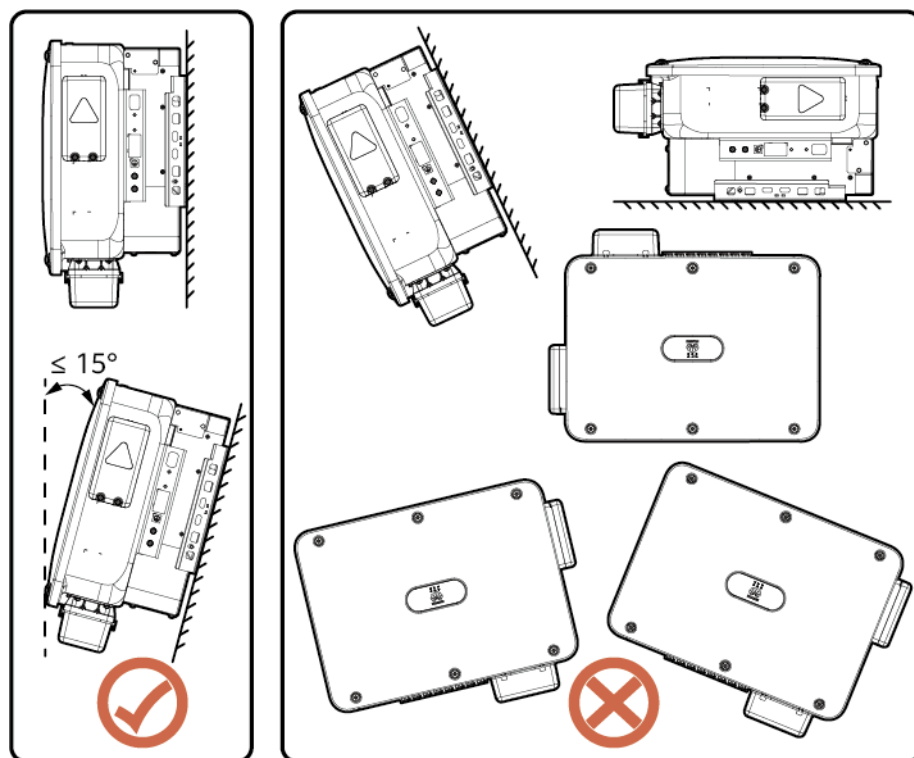
- The mounting structure where the SUN2000 is installed must be fire resistant.
- Do not install the SUN2000 on flammable building materials.
- The SUN2000 is heavy. Ensure that the installation surface is solid enough to bear the weight load.
- In residential areas, do not install the SUN2000 on drywalls or walls made of similar materials which have a weak sound insulation performance because the noise generated by the SUN2000 is noticeable.

Installation Angle Requirements

The SUN2000 can be wall-mounted or support-mounted. Requirements for the installation angle:

- Install the SUN2000 vertically or at a maximum back tilt of 15 degrees to facilitate heat dissipation.
- Do not install the SUN2000 with a front tilt, excessive back tilt, side tilt, horizontally, or upside down.

Figure 4-1 Installation angle

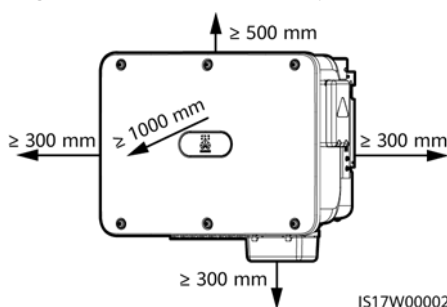


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Installation Space Requirements

- Reserve enough clearance around the SUN2000 to ensure sufficient space for installation and heat dissipation.

Figure 4-2 Installation space



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- When installing multiple SUN2000s, install them in horizontal mode if ample space is available and install them in triangle mode if no ample space is available. Stacked installation is not recommended.

Figure 4-3 Horizontal installation (recommended)

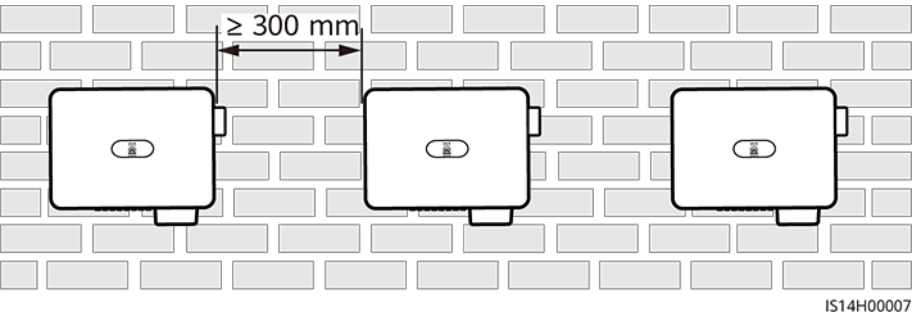


Figure 4-4 Two-layer triangle installation (recommended)

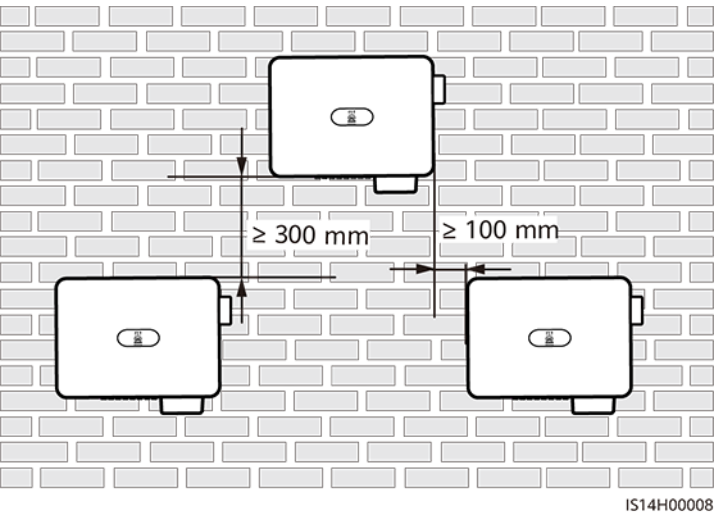


Figure 4-5 Three-layer triangle installation (not recommended)

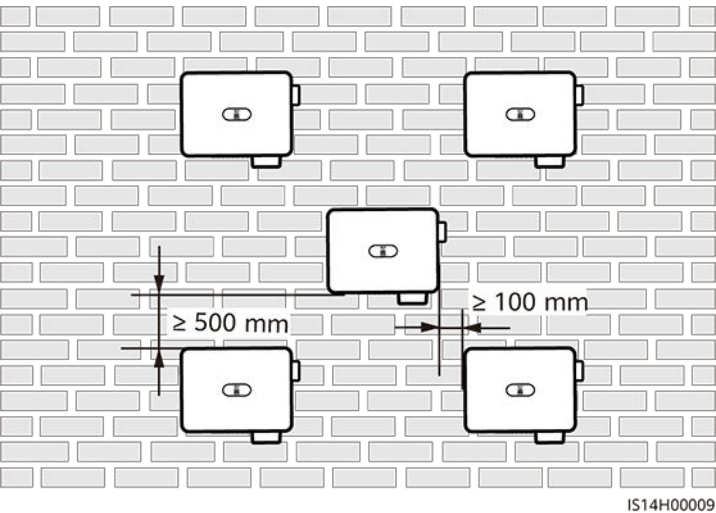


Figure 4-6 Stacked installation (not recommended)

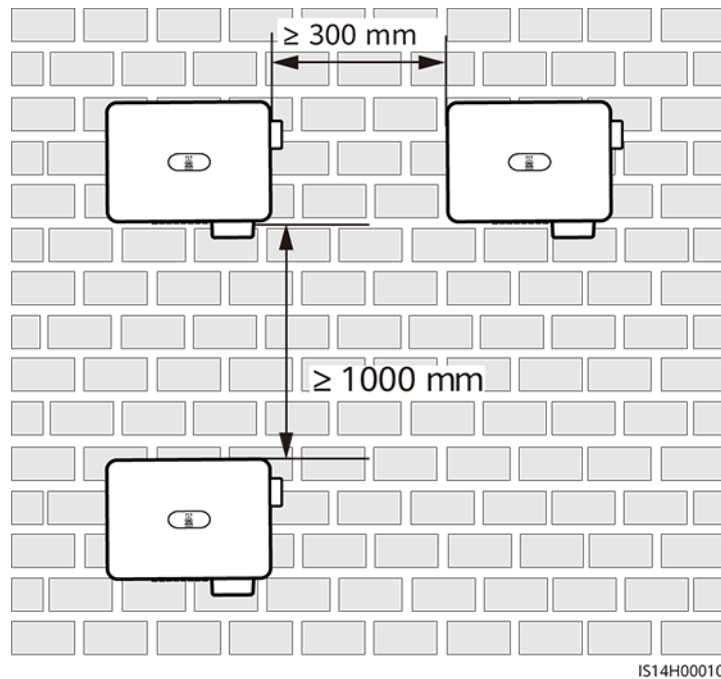
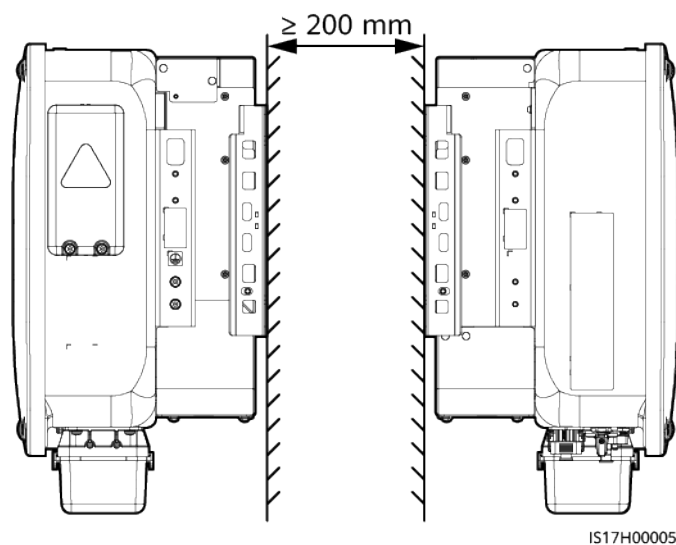


Figure 4-7 Back-to-back installation (not recommended)



NOTE

The installation diagrams are for reference only and are irrelevant to the SUN2000 cascading scenario.

4.4 Moving the SUN2000

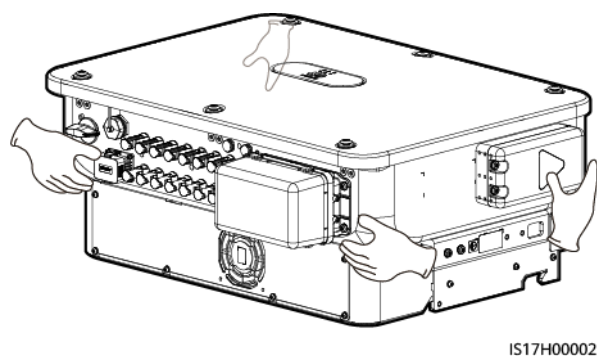
Procedure

- Step 1** Lift the SUN2000 from the packing case and move it to the specified installation position.

CAUTION

- Move the SUN2000 with care to prevent device damage and personal injury.
- Do not use the wiring terminals and ports at the bottom to support any weight of the SUN2000.
- Place a foam pad or cardboard under the SUN2000 to protect the SUN2000 enclosure from damage.

Figure 4-8 Moving the SUN2000



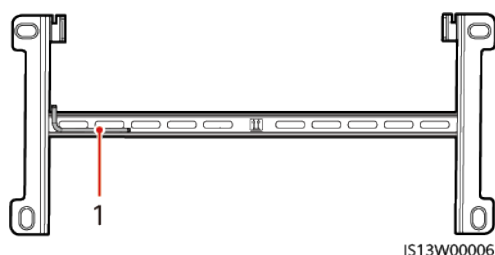
----End

4.5 Installing the Mounting Bracket

Installation Precautions

Before installing the mounting bracket, remove the security Torx wrench and set it aside.

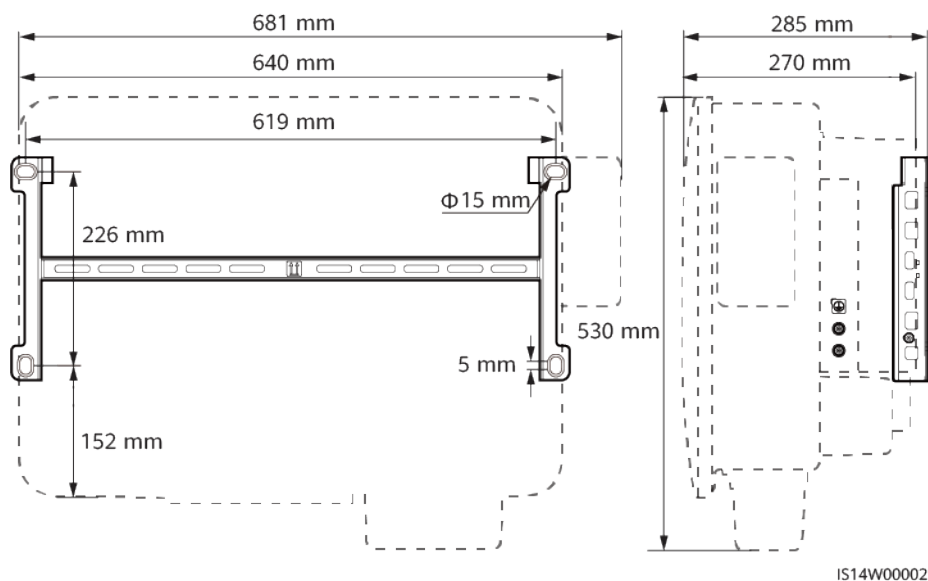
Figure 4-9 Position for binding the security Torx wrench



(1) Security Torx wrench

Figure 4-10 shows the dimensions of the mounting holes for the SUN2000.

Figure 4-10 Mounting bracket dimensions

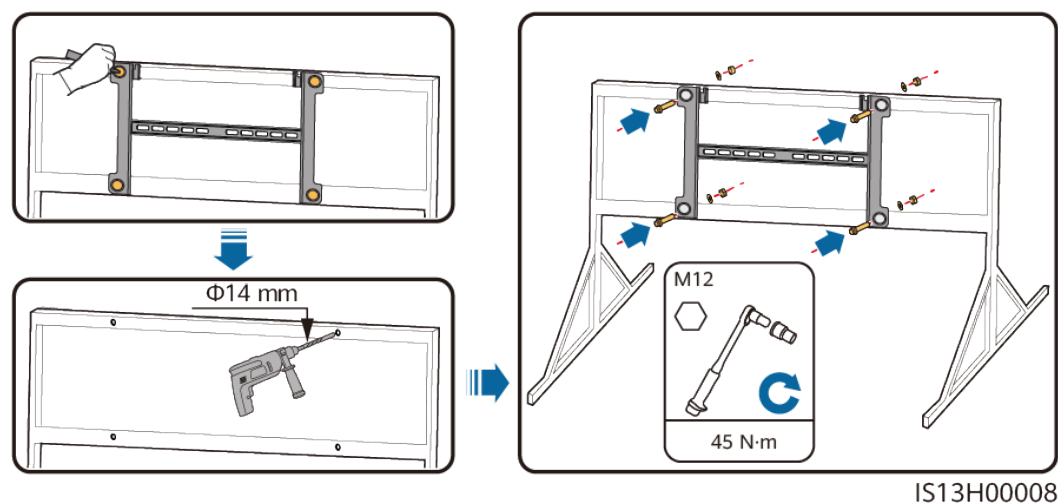


4.5.1 Support-mounted Installation

Procedure

Step 1 Secure the mounting bracket.

Figure 4-11 Securing the mounting bracket



NOTE

You are advised to apply anti-rust paint on the hole positions for protection.

----End

4.5.2 Wall-mounted Installation

Prerequisites

To install the SUN2000, you need to prepare expansion bolts. M12x60 stainless steel expansion bolts are recommended.

Procedure

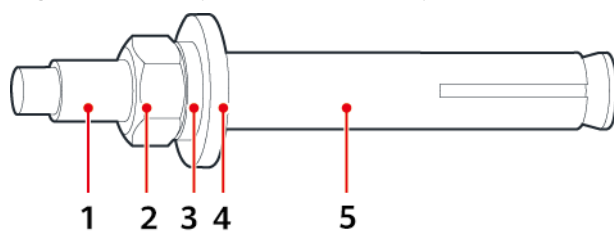
Step 1 Determine the positions for drilling holes and mark the positions using a marker.

Step 2 Secure the mounting bracket.

DANGER

Avoid drilling holes in the water pipes and cables buried in the wall.

Figure 4-12 Expansion bolt composition



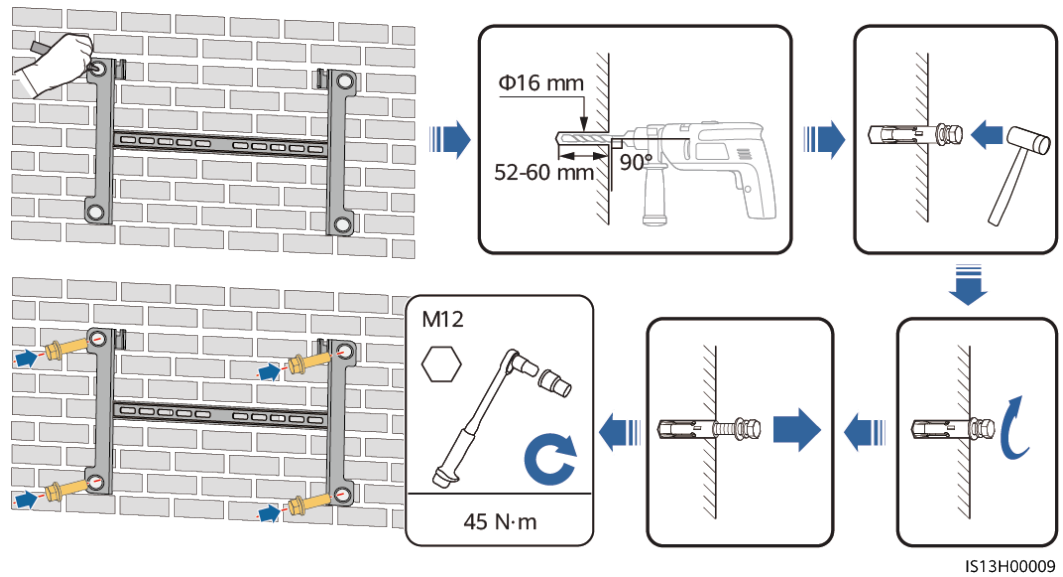
IS05W00018

- | | | |
|-----------------|----------------------|-------------------|
| (1) Bolt | (2) Nut | (3) Spring washer |
| (4) Flat washer | (5) Expansion sleeve | |

NOTICE

- To prevent dust inhalation or contact with eyes, wear safety goggles and an anti-dust mask when drilling holes.
 - Clean up any dust in and around the holes using a vacuum cleaner and measure the distance between holes. If the holes are inaccurately positioned, drill holes again.
 - Level the front of the expansion sleeve with the concrete wall after removing the bolt, spring washer, and flat washer. Otherwise, the mounting bracket will not be securely installed on the concrete wall.
-

Figure 4-13 Installing expansion bolts

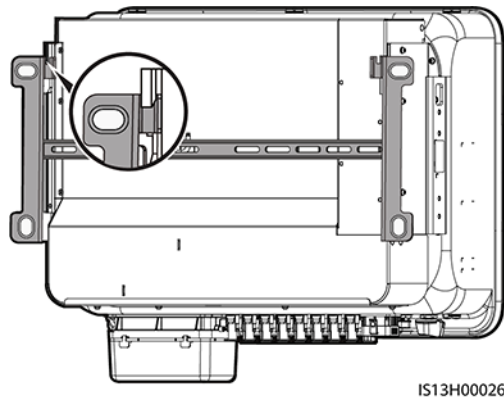


----End

4.6 Installing a SUN2000

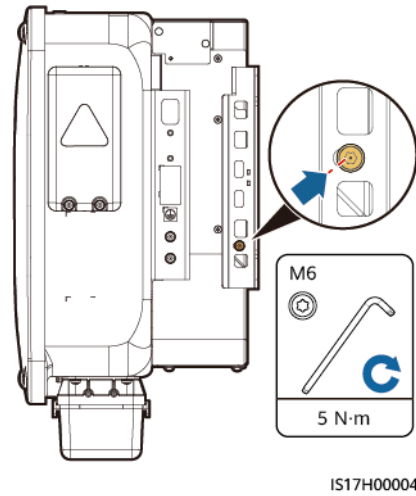
Step 1 Install the SUN2000 onto the mounting bracket.

Figure 4-14 Installing a SUN2000



Step 2 Tighten the nuts on both sides of the SUN2000.

Figure 4-15 Tightening the nut



NOTICE

Secure the screws on the sides before connecting cables.

----End

5 Electrical Connections

5.1 Precautions

DANGER

When exposed to sunlight, the PV arrays supply DC voltage to the SUN2000. Before connecting cables, ensure that the two DC switches on the SUN2000 are OFF. Otherwise, the high voltage of the SUN2000 may result in electric shocks.

WARNING

- The equipment damage caused by incorrect cable connections is beyond the warranty scope.
 - Only certified electrician can perform electrical terminations.
 - Wear proper PPE at all time when terminating cables.
 - To prevent poor cable connection due to overstress, it is recommended that the cables be bent and reserved, and then connected to the appropriate ports.
-

NOTE

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green-and-yellow cables are only used for grounding).

5.2 Preparing Cables

Figure 5-1 SUN2000 cable connections (dashed boxes indicate optional components)

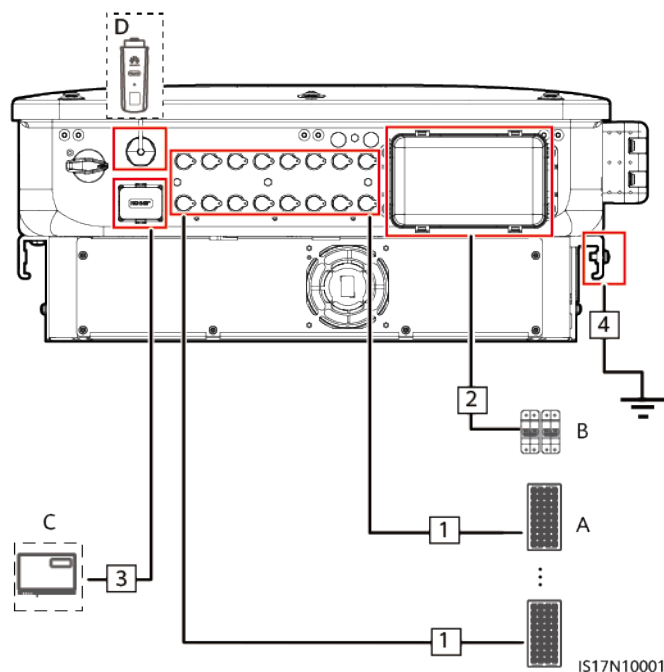


Table 5-1 Components

No.	Component	Description	Source
A	PV string	- A PV string consists of PV modules connected in series. - The SUN2000 supports the input from eight PV strings.	Prepared by users
B	AC switch	To ensure that the inverter can be safely disconnected from the power grid when an exception occurs, connect an AC switch to the AC side of the inverter. Select an appropriate AC switch in accordance with local industry standards and regulations. Huawei recommends the following switch specifications: Recommended: a three-phase AC circuit breaker with a rated voltage greater than or equal to 500 V AC and a rated current of 125 A.	Prepared by users

No.	Component	Description	Source
C	SmartLogger	SmartLogger3000	Purchased from Huawei
D	Smart Dongle	SDongleA-03	Purchased from Huawei

NOTICE

The cable specifications must comply with local standards. Device damage caused by using cables with incorrect specifications will not be covered by the warranty.

Table 5-2 Cable description

No.	Cable	Type	Recommended Specifications	Source
1	DC input power cable	Common PV cable in the industry (Recommended model: PV1-F)	- Conductor cross-sectional area: 3.5–6 mm² - Cable outer diameter: 5.5–9 mm	Prepared by users
2	AC output power cable	Outdoor copper-core/aluminum-core cable	- Conductor cross-sectional area: 25–50 mm² outdoor copper-core cable or 35–50 mm² outdoor aluminum-core cable - Cable outer diameter: 16–38 mm	Prepared by users
3	(Optional) Signal cable	Two-core outdoor shielded twisted pair	- Conductor cross-sectional area: 0.2–1 mm² - Cable outer diameter: 4–11 mm	Prepared by users
4	PE cable	Single-core outdoor copper-core cable	Conductor cross-sectional area ≥ 5.5 mm ²	Prepared by users

5.3 Connecting the PE Cable



DANGER

- Ensure that the PE cable is securely connected. Otherwise, electric shocks may occur.
 - Do not connect the neutral wire to the enclosure as a PE cable. Otherwise, electric shocks may occur.
-



NOTE

- The PE point at the AC output port is used only as a PE equipotential point, not a substitute for the PE point on the enclosure.
- It is recommended that silica gel or paint be applied around the ground terminal after the PE cable is connected.

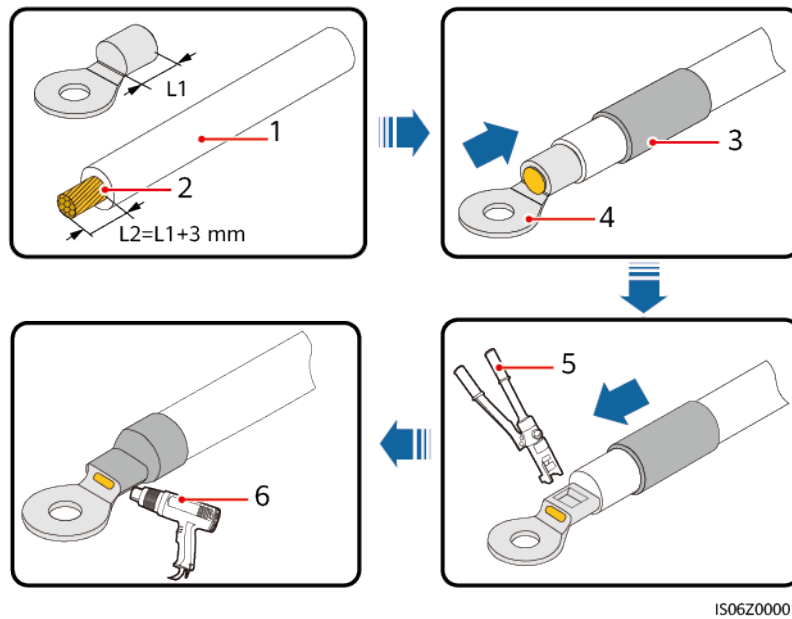
Procedure

Step 1 Crimp OT terminals.

NOTICE

- Avoid scratching the core wire when stripping a cable.
 - The cavity formed after the conductor crimp strip of the OT terminal is crimped must wrap the core wires completely. The core wires must contact the OT terminal closely.
 - Wrap the wire crimping area with heat shrink tubing or PVC insulation tape. The heat shrink tubing is used as an example.
 - When using a heat gun, protect devices from being scorched.
-

Figure 5-2 Crimping an OT terminal



(1) Cable

(2) Core

(3) Heat shrink tubing

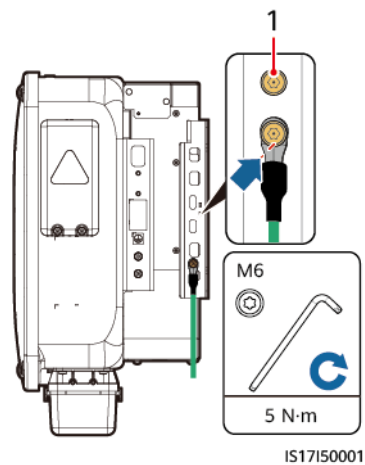
(4) OT terminal

(5) Crimping tool

(6) Heat gun

Step 2 Connect the PE cable.

Figure 5-3 Connecting the PE cable



(1) Reserved PE point

----End

5.4 Connecting the AC Output Power Cable

Precautions

An AC switch must be installed on the AC side of the SUN2000 to ensure that the SUN2000 can be safely disconnected from the power grid.

WARNING

- Do not connect loads between the inverter and the AC switch that directly connects to the inverter. Otherwise, the switch may trip by mistake.
 - If an AC switch is used with specifications beyond local standards, regulations, or Huawei's recommendations, the switch may fail to turn off in a timely manner in case of exceptions, causing serious faults.
-

CAUTION

Each inverter must be equipped with an AC output switch. Multiple inverters cannot connect to the same AC output switch.

NOTICE

- If the external AC switch can perform earth leakage protection, the rated leakage action current should be greater than or equal to 500 mA.
 - If multiple SUN2000s connect to the general residual current device (RCD) through their respective external AC switches, the rated leakage action current of the general RCD should be greater than or equal to the number of SUN2000s multiplied by 500 mA.
 - Use a socket wrench and extension rod to connect the AC power cable. The extension rod must be longer than 100 mm.
 - Sufficient slack should be provided in the PE cable to ensure that the last cable bearing the force is the PE cable when the AC output power cable bears pulling force due to force majeure.
 - Do not install third-party devices in the AC connection box.
 - You need to prepare M8 OT terminals by yourself.
-

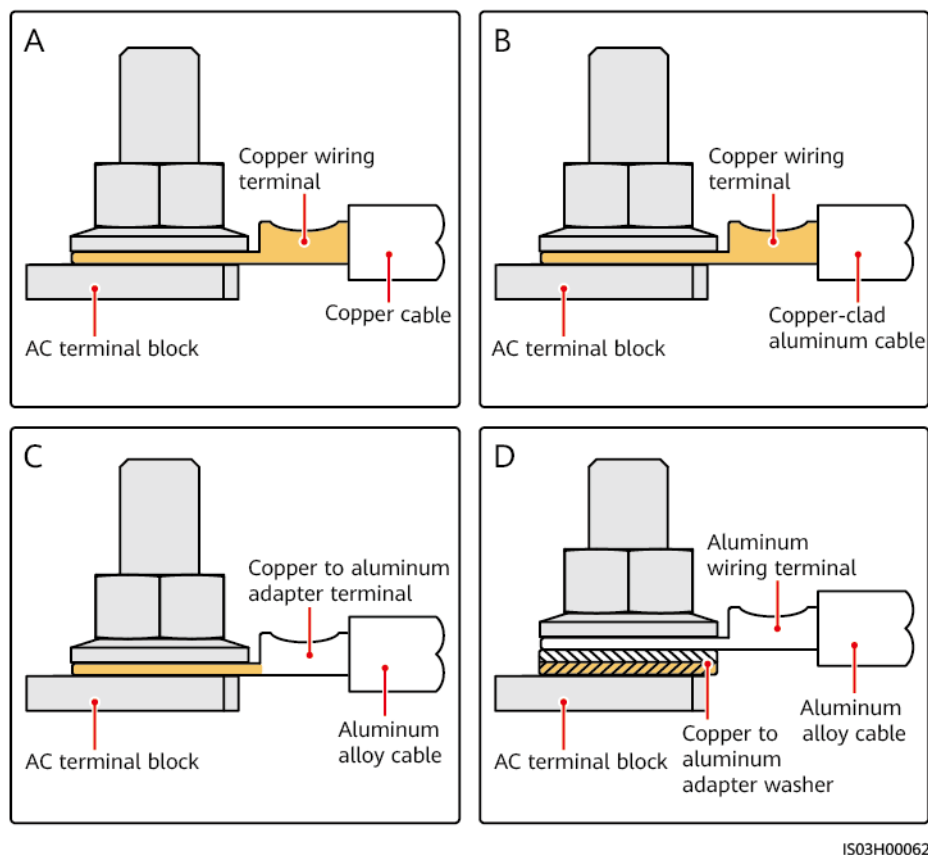
Requirements for the OT or DT Terminal

- If a copper cable is used, use copper wiring terminals.
- If a copper-clad aluminum cable is used, use copper wiring terminals.
- If an aluminum alloy cable is used, use copper-aluminum transition wiring terminals, or aluminum wiring terminals along with copper-aluminum transition spacers.

NOTICE

- Do not connect aluminum wiring terminals to the AC terminal block. Otherwise the electrochemical corrosion will occur and affect the reliability of cable connections.
- Comply with the IEC61238-1 requirements when using copper-aluminum transition wiring terminals, or aluminum wiring terminals along with copper-aluminum transition spacers.
- If copper-aluminum transition spacers are used, pay attention to the front and rear sides. Ensure that the aluminum sides of spacers are in contact with aluminum wiring terminals, and copper sides of spacers are in contact with the AC terminal block.

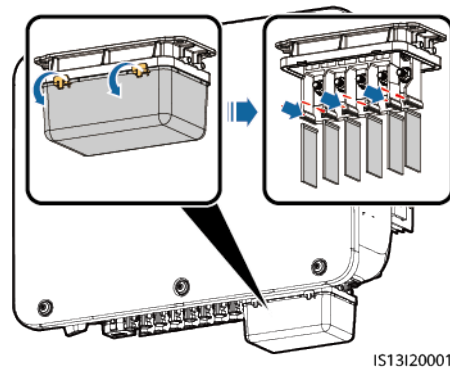
Figure 5-4 Requirements for the OT/DT terminal



Procedure

Step 1 Remove the AC terminal box and install partition boards.

Figure 5-5 Removing the AC terminal box



Step 2 Connect the AC output power cable (using a four-core cable as an example).

NOTE

- To avoid damaging the rubber liner, do not route a cable with a crimped OT terminal directly through it.
- The cable colors in figures are for reference only. Select appropriate cables according to the local standards.

Figure 5-6 Stripping the AC power cable

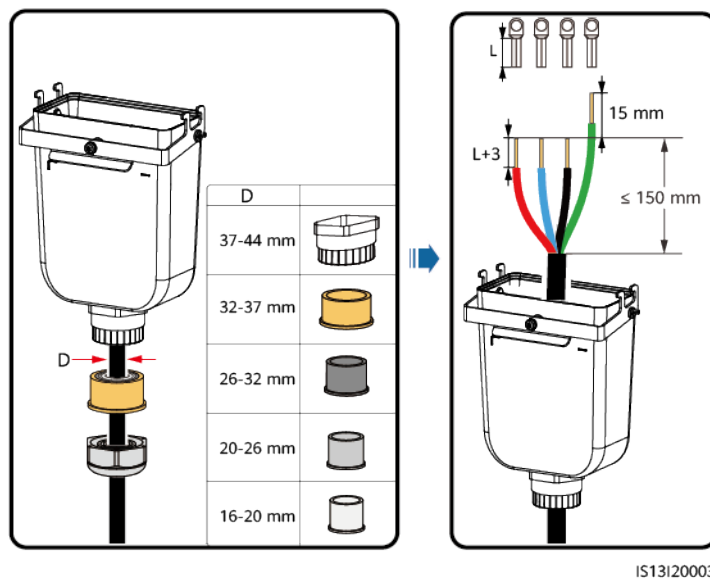


Figure 5-7 Connecting the AC power cable

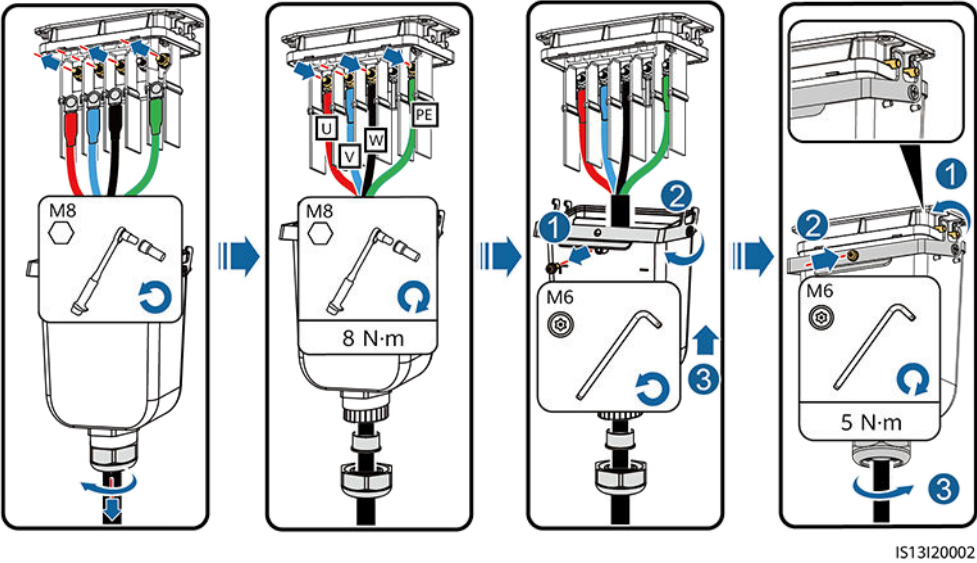
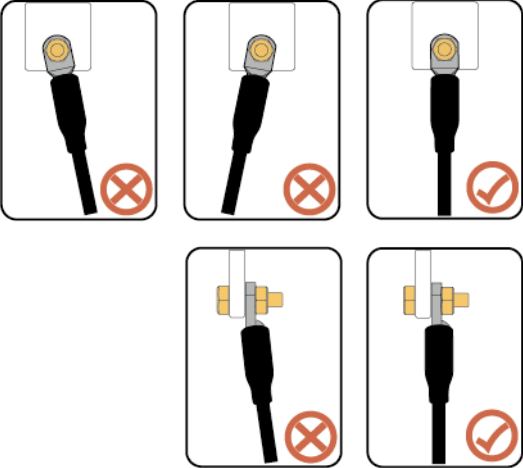


Figure 5-8 Wiring requirements



----End

5.5 Installing the DC Input Power Cable

Precautions

DANGER

- Before connecting the DC input power cables, ensure that the DC voltage is within the safe range (lower than 60 V DC) and that the DC switch on the SUN2000 is OFF. Failing to do so may result in electric shocks.
 - When the SUN2000 is running, it is not allowed to work on the DC input power cables, such as connecting or disconnecting a PV string or a PV module in a PV string. Failing to do so may cause electric shocks.
 - If no PV string connects to a DC input terminal of the SUN2000, do not remove the watertight cap from the DC input terminals. Otherwise, the IP rating of the SUN2000 will be affected.
-

WARNING

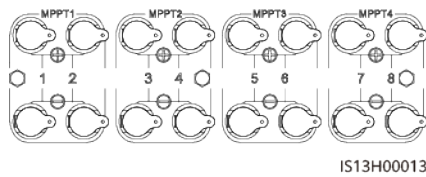
Ensure that the following conditions are met. Otherwise, the SUN2000 may be damaged, or even a fire could happen.

- PV modules connected in series in each PV string are of the same specifications.
 - The DC input voltage of the SUN2000 shall not exceed 1100 V DC under any circumstance.
 - The polarities of electric connections are correct on the DC input side. The positive and negative terminals of a PV string connect to corresponding positive and negative DC input terminals of the SUN2000.
 - If polarity of the DC input power cable is reversed and the DC switch is ON, do not turn off the DC switch immediately or remove positive and negative connectors. Wait until the solar irradiance declines at night and the PV string current reduces to below 0.5 A, and then turn off the DC switch and remove the positive and negative connectors. Correct the PV string polarity before reconnecting the PV string to the SUN2000.
-

NOTICE

- The SUN2000 does not support power supplies other than PV strings. Since the output of the PV string connected to the SUN2000 cannot be grounded, ensure that the PV module output is well insulated to ground.
 - During the installation of PV strings and the SUN2000, the positive or negative terminals of PV strings may be short-circuited to ground if the power cable is not properly installed or routed. In this case, an AC or DC short circuit may occur and damage the SUN2000. The caused device damage is not covered under any warranty.
-

Figure 5-9 DC input terminals



When the DC input is not fully configured, the DC input terminals must meet the following requirements:

1. Distribute the DC input power cables evenly over four MPPT circuits, and connect them preferentially through MPPT1 and MPPT4.
2. Maximize the number of connected MPPT circuits.

Number of PV Strings	Terminal Selection	Number of PV Strings	Terminal Selection
1	PV1	2	PV1 and PV7
3	PV1, PV3 and PV7	4	PV1, PV3, PV5 and PV7
5	PV1, PV2, PV3, PV5 and PV7	6	PV1, PV2, PV3, PV5, PV7 and PV8
7	PV1, PV2, PV3, PV4, PV5, PV7 and PV8	8	PV1, PV2, PV3, PV4, PV5, PV6, PV7 and PV8

Procedure

Step 1 Connect the DC power cable.

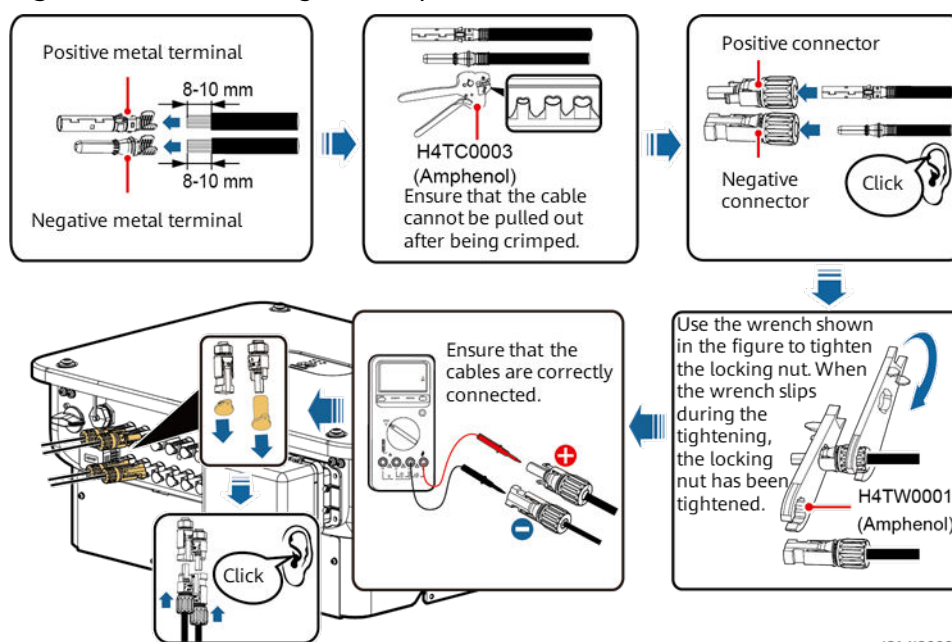
 **CAUTION**

Use the positive and negative Amphenol Helios H4 metal terminals and DC connectors supplied with the solar inverter. Using incompatible positive and negative metal terminals and DC connectors may result in serious consequences. The caused device damage is not covered under any warranty.

NOTICE

- For models of the crimping tool and removal wrench, use the recommended model or contact your Amphenol dealer.
- Cables with high rigidity, such as armored cables, are not recommended as DC input power cables, because poor contact may be caused by the bending of the cables.
- Before assembling DC connectors, label the cable polarities correctly to ensure correct cable connections.
- After the positive and negative connectors snap into place, pull the DC input cables back to ensure that they are connected securely.

Figure 5-10 Connecting the DC power cable



IS14I30004

NOTICE

During DC input power cabling, leave at least 50 mm of slack. The axial tension on PV connectors must not exceed 80 N. Radial stress or torque must not be generated on PV connectors.

-----End

5.6 (Optional) Installing a Smart Dongle

Procedure

NOTE

- The Smart Dongle is not provided in standard configuration.
- For details about how to operate the 4G Smart Dongle SDongleA-03, see [SDongleA-03 Quick Guide \(4G\)](#). You can scan the QR code below to obtain the document.

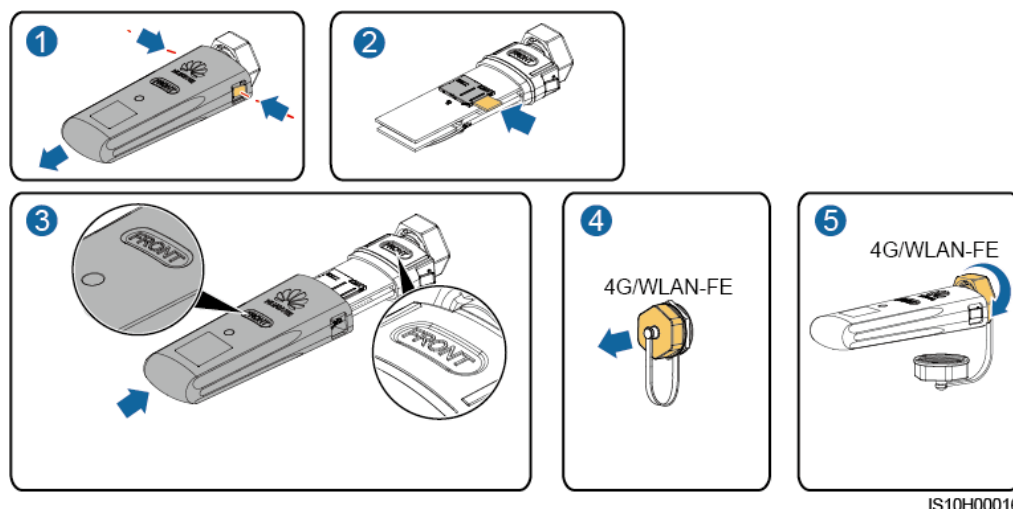


NOTICE

- If your Smart Dongle is not equipped with a SIM card, prepare a standard SIM card (size: 25 mm x 15 mm) with the capacity greater than or equal to 64 KB.
- When installing the SIM card, determine its installation direction based on the silk screen and arrow on the card slot.
- Press the SIM card in place to lock it, indicating that the SIM card is correctly installed.
- When removing the SIM card, push it inwards to eject it.
- When reinstalling the cover of the Smart Dongle, ensure that the buckle springs back in place.

Step 1 Installing a 4G Smart Dongle

Figure 5-11 Installing a 4G Smart Dongle



IS10H00016

----End

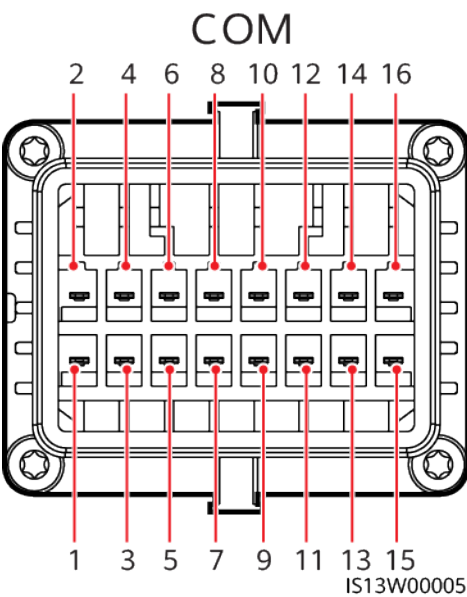
5.7 Connecting the Signal Cable

COM Port Pin Definitions

NOTICE

When laying out a signal cable, separate it from power cables to avoid strong signal interference.

Figure 5-12 Pin definitions



Pin	Definitio n	Function	Description	Pin	Definitio n	Function	Description
1	485A1_1	RS485 differential signal +	Used to cascade inverters or connect to the SmartLogger.	2	485A1_2	RS485 differential signal +	Used to cascade inverters or connect to the SmartLogger.
3	485B1_1	RS485 differential signal -		4	485B1_2	RS485 differential signal -	
5	PE	Ground point on the shield layer	-	6	PE	Ground point on the shield layer	-
7	485A2	RS485 differential signal +	Reserved. Connects to the RS485 signal port for	8	DIN1	Reserved.	-

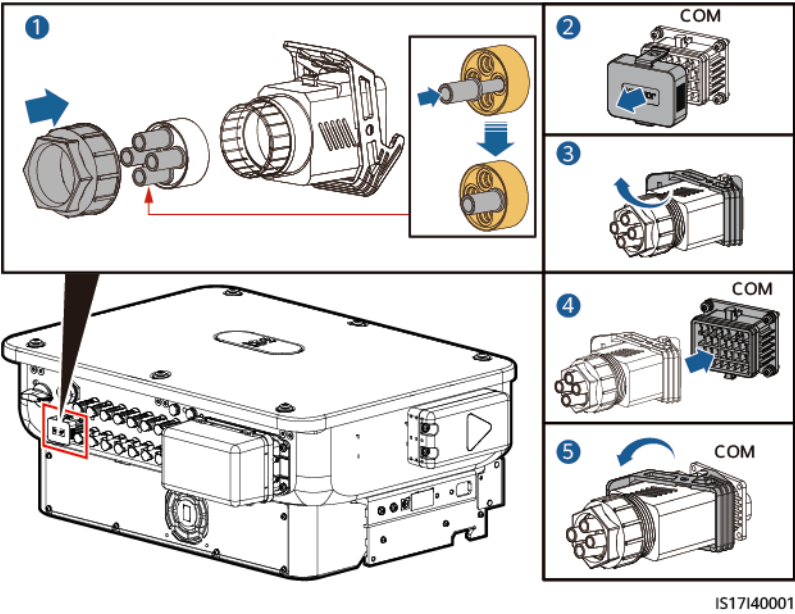
Pin	Definitio n	Function	Description	Pin	Definitio n	Function	Description
9	485B2	RS485 differential signal -	controlling the power meter at the grid-tied point.	10	DIN2		
11	-	-	-	12	DIN3		
13	GND	GND	-	14	DIN4		
15	DIN5	OVGR	-	16	GND		

Scenarios Where No Signal Cable Is Connected

NOTICE

If no signal cable is required for the SUN2000, use waterproof plugs to block the wiring holes on the signal cable connector and connect the signal cable connector to the communications port on the SUN2000 to improve the waterproof performance of the SUN2000.

Figure 5-13 Securing the signal cable connector

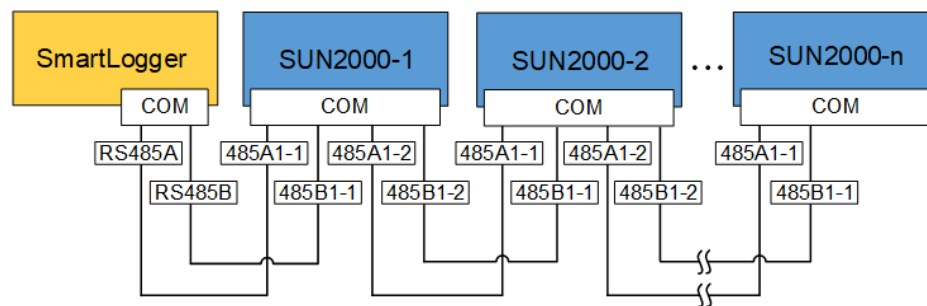


5.7.1 Communication Modes

RS485 Communication

- SmartLogger networking

Figure 5-14 SmartLogger networking

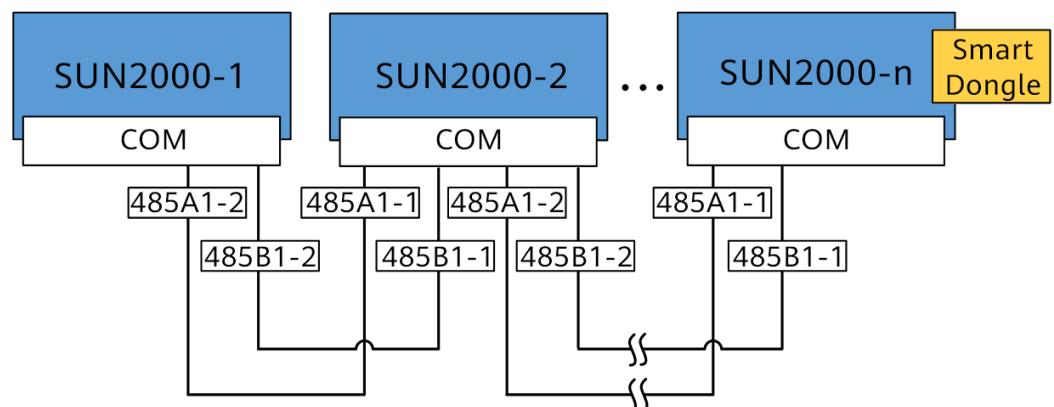


NOTE

It is recommended that the number of SUN2000s connected to each RS485 route be less than 30.

- Smart Dongle networking

Figure 5-15 Smart Dongle networking

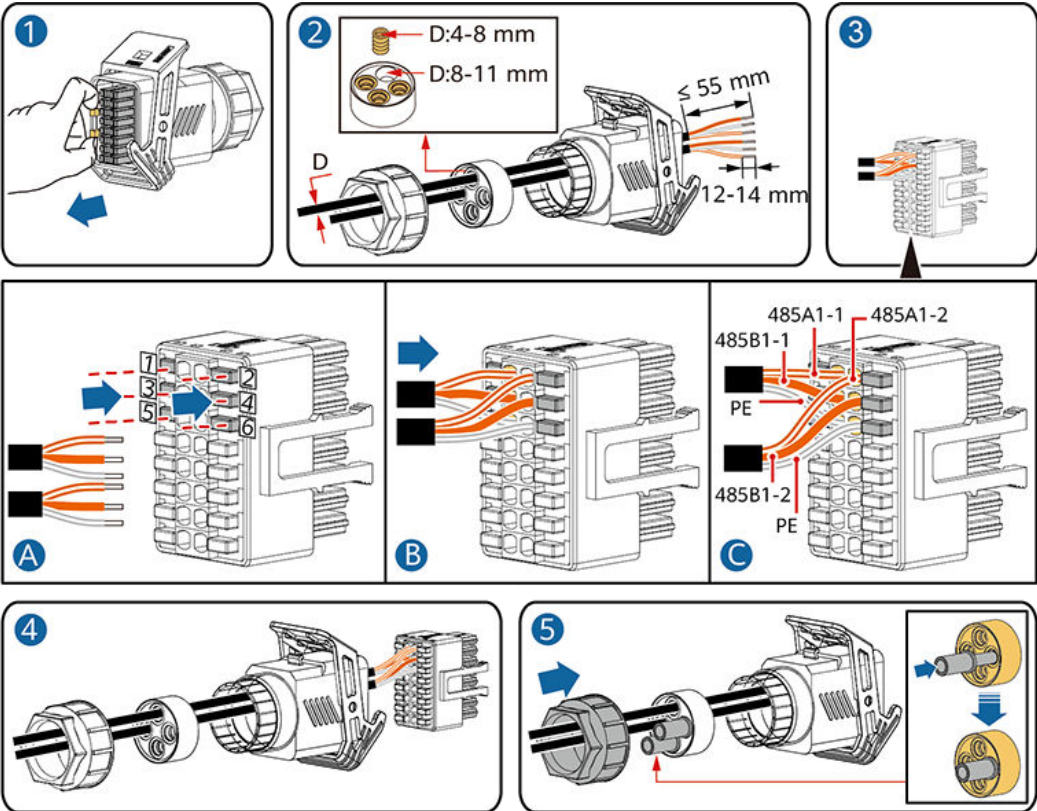


5.7.2 (Optional) Connecting the RS485 Communications Cable to the SUN2000

Procedure

- Step 1** Connect the signal cable to the signal cable connector.

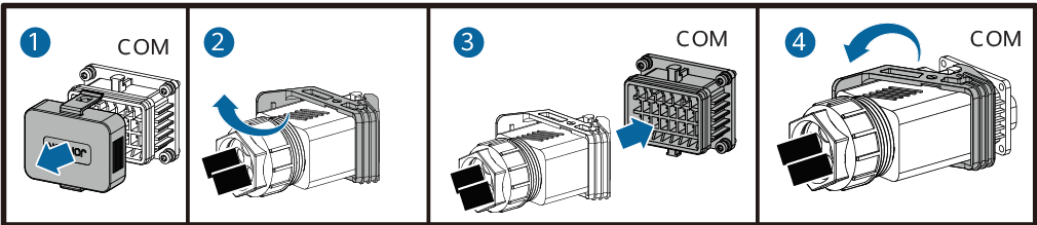
Figure 5-16 Connecting the cable



IS10I20006

Step 2 Connect the signal cable connector to the COM port.

Figure 5-17 Securing the signal cable connector



IS13I40001

----End

6 Commissioning

6.1 Checking Before Power-On

Table 6-1 Checklist

No.	Check Item	Acceptance Criteria
1	SUN2000 installation	The SUN2000 is installed correctly and securely.
2	Cable routing	The cables are routed properly as required by the customer.
3	Cable ties	Cable ties are evenly distributed and no burr exists.
4	Reliable grounding	The PE cable is connected correctly and securely.
5	Switch	DC switches and all the switches connecting to the SUN2000 are OFF.
6	Cable connection	The AC output power cable, and DC input power cables are connected correctly and securely.
7	Unused terminals and ports	Unused terminals and ports are locked by watertight caps.
8	Installation environment	The installation space is proper, and the installation environment is clean and tidy.

6.2 System Power-On

Prerequisites

NOTICE

- Before turning on the AC switch between the SUN2000 and the power grid, check that the AC voltage is within the specified range using a multimeter.
- If the DC power supply is connected but the AC power supply is disconnected, the SUN2000 will report a **Grid Loss** alarm. The SUN2000 can start properly only after the power grid recovers.

Procedure

- Step 1** Turn on the AC switch between the SUN2000 and the power grid.
- Step 2** Turn on the DC switch at the bottom of the SUN2000.
- Step 3** Observe the LED indicators to check the operating status of the SUN2000.

Table 6-2 Indicator description

Category	Status		Description
Running indicator   LED1  LED2	LED1	LED2	–
	Steady green	Steady green	The SUN2000 is operating in grid-tied mode.
	Blinking green slowly (on for 1s and off for 1s)	Off	The DC is on and the AC is off.
	Blinking green slowly (on for 1s and off for 1s)	Blinking green slowly (on for 1s and off for 1s)	Both the DC and AC are on, and the SUN2000 is not supplying power to the power grid.
	Off	Blinking green slowly	The DC is off and the AC is on.
	Off	Off	Both the DC and AC are off.
	Blinking red fast (on for 0.2s and off for 0.2s)	–	DC environment alarm

Category	Status		Description
	–	Blinking red fast (on for 0.2s and off for 0.2s)	AC environment alarm
	Steady red	Steady red	Faulty
Communications indicator ≡] ⊗ ○ ○ ○ LED3	LED3		–
	Blinking green fast (on for 0.2s and then off for 0.2s)		Communication is in progress.
	Blinking green slowly (on for 1s and off for 1s)		A mobile phone is connected.
	Off		No communication
Note: If LED1, LED2, and LED3 are steady red, the SUN2000 is faulty and needs to be replaced.			

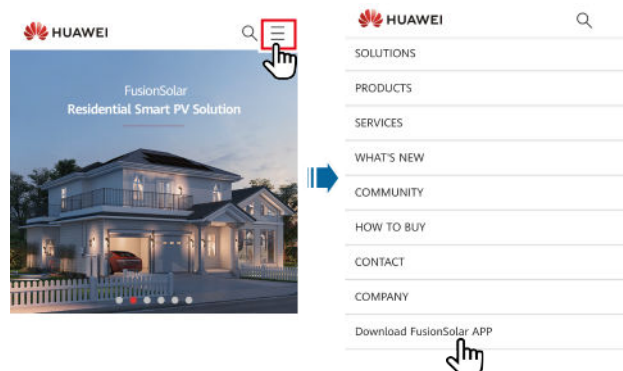
----End

7 Man-Machine Interaction

7.1 Downloading the FusionSolar App

- Method 1: Access <https://solar.huawei.com> using the mobile phone browser and download the latest installation package.

Figure 7-1 Download Mode



- Method 2: Search for FusionSolar on Huawei AppGallery and download the latest installation package.
- Method 3: Scan the following QR code and download the latest installation package.

Figure 7-2 QR code



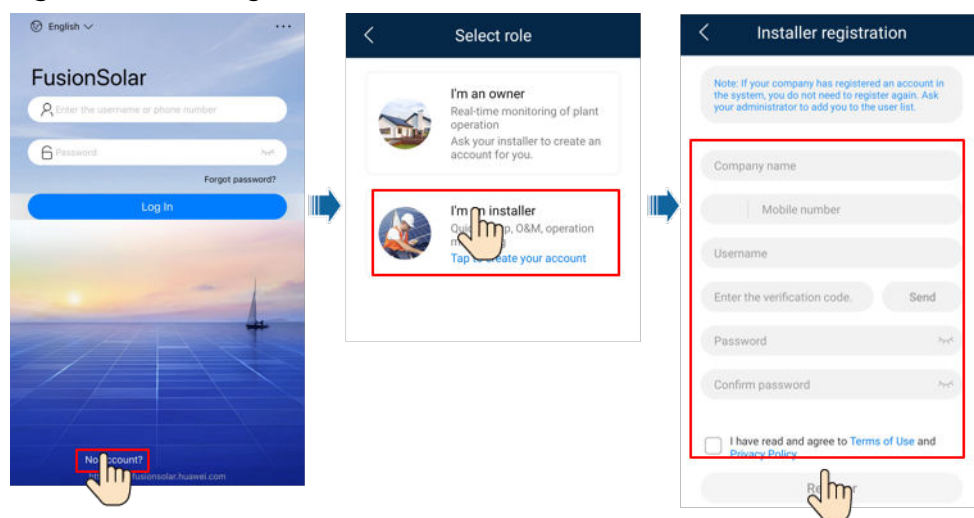
7.2 (Optional) Registering an Installer Account

NOTE

- If you have an installer account, skip this step.
- You can register an account only using a mobile phone only in China.
- The mobile number or email address used for registration is the user name for logging in to the FusionSolar app.

Create the first installer account and create a domain named after the company name.

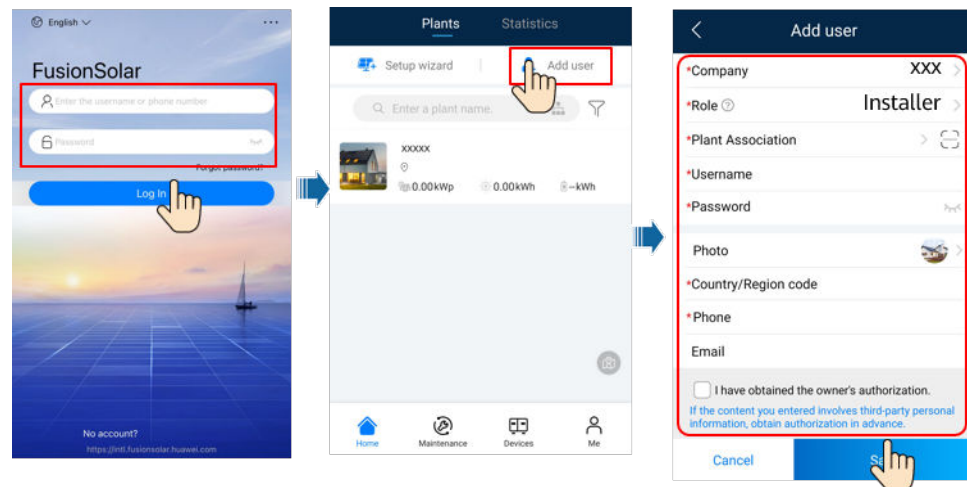
Figure 7-3 Creating the first installer account



NOTICE

To create multiple installer accounts for a company, log in to the FusionSolar app and tap **Add User** to create an installer account.

Figure 7-4 Creating multiple installer accounts for the same company



7.3 Creating a PV Plant and a User

Figure 7-5 Creating a PV plant and a user



NOTE

- In the quick settings for SUN2000, the grid code is N/A by default (automatic startup is not supported). Set the grid code based on the area where the PV plant is located.
- For details about how to use the site deployment wizard, see [FusionSolar App Quick Guide](#).



7.4 Logging In to the App

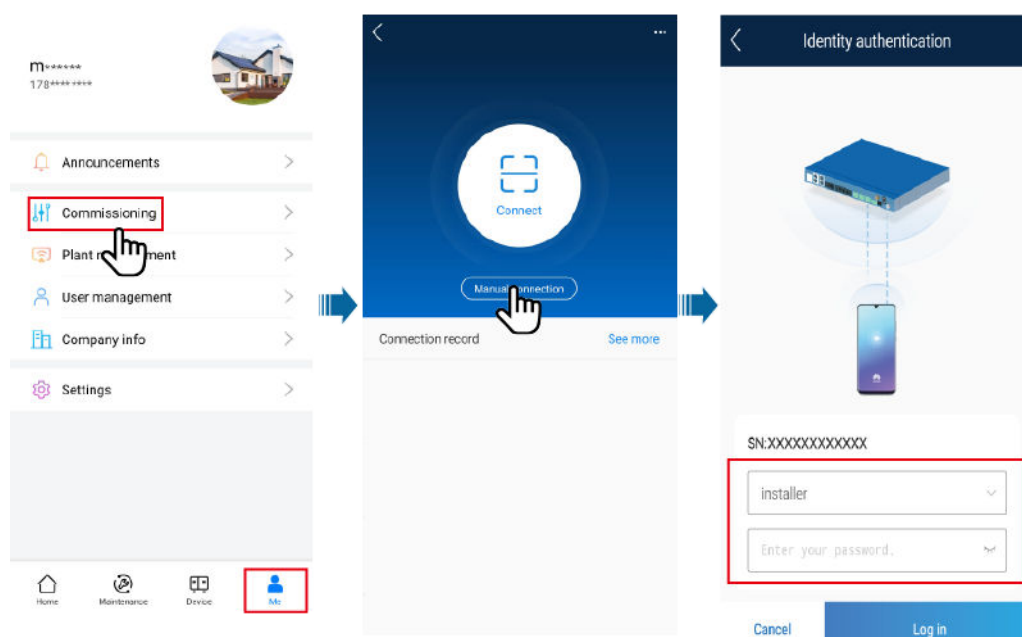
NOTE

- The initial name of the built-in WLAN hotspot of the SmartLogger is **Logger_Device SN**, and the initial password is **Changeme**.
- Use the initial password upon the first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.
- If the SmartLogger is powered on for the first time or is restored to factory settings, the quick settings screen is displayed when you log in to the app. You can set parameters as required.
- When the SmartLogger WLAN is OFF in idle state, the SmartLogger can be connected to the app within 4 hours after being powered on. After 4 hours, hold down the RST button for 1s to 3s to power on the WLAN module. The alarm/maintenance indicator (ALM) then blinks green fast for 2 minutes (other indicators are off) and the SmartLogger waits for connecting to the app. If the SmartLogger is not connected to the app, the WLAN module is automatically powered off after it is powered on for 4 hours.

Step 1 Log in to the FusionSolar app. Choose **Me > Device commissioning**, and scan the QR code on the SmartLogger or manually connect to the WLAN hotspot of the SmartLogger to connect to the SmartLogger.

Step 2 Log in to the SmartLogger as user installer. The main screen for commissioning the SmartLogger is displayed. The initial password is 00000a.

Figure 7-6 Logging In to the app



-----End

7.5 System Commissioning (SmartLogger Web)

For details, see [PV Plants Connecting to Huawei Hosting Cloud Quick Guide \(Inverters + SmartLogger3000\)](#).

8 Maintenance

8.1 System Power-Off

Precautions

 WARNING

After the SUN2000 powers off, the remaining electricity and heat may still cause electric shocks and body burns. Therefore, put on protective gloves and begin operating the SUN2000 five minutes after the power-off.

Procedure

- Step 1** Send a shutdown command on the app.
- Step 2** Turn off the AC switch between the SUN2000 and the power grid.
- Step 3** Turn off the DC switch at the bottom of the SUN2000.
- Step 4** Turn on the DC switch between the PV string and the SUN2000 if there is any.

----End

8.2 Routine Maintenance

To ensure that the SUN2000 can operate properly for a long term, you are advised to perform routine maintenance on it as described in this chapter.

 CAUTION

Before cleaning the system, connecting cables, and ensuring the grounding reliability, power off the system.

Table 8-1 Maintenance checklist

Check Item	Check Method	Maintenance Interval
System cleanliness	Check periodically that the heat sinks are free from obstacles and dust.	Once every 6 to 12 months
System operating status	• Check that the SUN2000 is not damaged or deformed. • Check that the SUN2000 operates with no abnormal sound. • Check that all SUN2000 parameters are correctly set during operation.	Once every 6 months
Electrical connection	• Check that cables are secured. • Check that cables are intact, and that in particular, the parts touching the metallic surface are not scratched.	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Grounding reliability	Check that ground cables are securely connected.	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Air tightness	Check that all terminals and ports are properly sealed.	Once a year
Clear vegetation around the inverters	• Perform inspection and weeding as required. • Clean the site promptly after weeding.	Based on the local wilting season

8.3 Troubleshooting

Alarm severities are defined as follows:

- Major: The inverter is faulty. As a result, the output power decreases or the grid-tied power generation is stopped.
- Minor: Some components are faulty without affecting the grid-tied power generation.
- Warning: The inverter works properly. The output power decreases or some authorization functions fail due to external factors.

Table 8-2 Common fault alarm list

ID	Name	Severity	Cause	Solution
2001	High string input voltage	Major	The PV array is not properly configured. Excessive PV modules are connected in series to the PV string, and therefore the PV string open-circuit voltage exceeds the maximum inverter operating voltage. • Cause ID 1: PV strings 1 and 2 • Cause ID 2: PV strings 3 and 4 • Cause ID 3: PV strings 5 and 6 • Cause ID 4: PV strings 7 and 8	Reduce the number of PV modules connected in series to the PV string until the PV string open-circuit voltage is less than or equal to the maximum inverter operating voltage. After the PV string configuration is corrected, the alarm disappears.
2002	DC arc fault	Major	The PV string power cables arc or are in poor contact. • Cause ID 1: PV strings 1 and 2 • Cause ID 2: PV strings 3 and 4 • Cause ID 3: PV strings 5 and 6 • Cause ID 4: PV strings 7 and 8	Check whether the PV string cables arc or are in poor contact.
2003	DC arc fault	Major	The PV string power cables arc or are in poor contact. Cause ID 1–8: PV strings 1–8	Check whether the PV string cables arc or are in poor contact.

ID	Name	Severity	Cause	Solution
2011	String reverse connection	Major	The PV string polarity is reversed. Cause ID 1–8: PV strings 1–8	1. Check whether the PV string is connected to the device in reverse polarity. If yes, wait until the PV string current decreases to below 0.5 A, set DC SWITCH to OFF, and adjust the PV string polarity. 2. If the fault persists, reset the device on the local maintenance app or WebUI of the upper-layer controller. Alternatively, you can turn off the AC and DC switches, wait for 5 minutes, and then turn on the AC and DC switches.
2012	String current backfeed	Warning	The number of PV modules connected in series to the PV string is insufficient. As a result, the terminal voltage is lower than that of other strings. Cause ID 1–8: PV strings 1–8	1. Check whether the number of PV modules connected in series to the PV string is less than that of other PV strings. If yes, wait until the PV string current drops below 0.5 A, turn off all DC switches, and adjust the number of PV modules in the PV string. 2. Check whether the open-circuit voltage of the PV string is abnormal. 3. Check whether the PV string is shaded.
2021	AFCI self-check failure	Major	Cause ID = 1, 2 The AFCI self-check fails.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the alarm persists, contact Huawei technical support.
2031	Phase wire short-circuited to PE	Major	Cause ID = 1 The impedance of the output phase wire to PE is low or the output phase wire is short-circuited to PE.	Check the impedance of the output phase wire to PE, locate the position with low impedance, and rectify the fault.
2032	Grid loss	Major	Cause ID = 1 • Power grid outage occurs. • The AC circuit is disconnected or the AC switch is off.	1. The alarm is cleared automatically after the power grid recovers. 2. Check whether the AC circuit is disconnected or the AC switch is off.

ID	Name	Severity	Cause	Solution
2033	Grid undervoltage	Major	Cause ID = 1 The power grid voltage is below the lower threshold or the low-voltage duration has lasted for more than the value specified by LVRT.	1. If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal. 2. If the alarm persists, check whether the power grid voltage is within the acceptable range. If not, contact the local power operator. If yes, modify the grid undervoltage protection threshold through the app, SmartLogger, or NMS with the consent of the local power operator. 3. If the alarm persists for a long time, check the AC circuit breaker and AC output power cable.
2034	Grid overvoltage	Major	Cause ID = 1 The power grid voltage exceeds the upper threshold or the high voltage duration has lasted for more than the value specified by HVRT.	1. If the alarm occurs occasionally, the power grid may be abnormal temporarily. The device automatically recovers after detecting that the power grid becomes normal. 2. If the alarm occurs frequently, check whether the power grid voltage is within the allowed range. If not, contact the local power operator. If yes, modify the power grid overvoltage protection threshold after obtaining the consent of the local power operator. 3. Check whether the peak voltage of the power grid is too high. If the fault occurs frequently and persists for a long time, contact the local power operator.

ID	Name	Severity	Cause	Solution
2035	Grid volt. Imbalance	Major	Cause ID = 1 The difference between power grid phase voltages exceeds the upper threshold.	1. If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal. 2. If the alarm persists, check whether the power grid voltage is within the acceptable range. If not, contact the local power operator. 3. If the alarm lasts for a long time, check the AC output power cable connection. 4. If the AC output power cable is correctly connected, yet the alarm persists and affects the energy yield of the PV plant, contact the local power operator.
2036	Grid overfrequency	Major	Cause ID = 1 Power grid exception: The actual power grid frequency is higher than the requirements for the local power grid code.	1. If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal. 2. If the alarm persists, check whether the power grid frequency is within the acceptable range. If not, contact the local power operator. If yes, modify the grid overfrequency protection threshold through the app, SmartLogger, or NMS with the consent of the local power operator.

ID	Name	Severity	Cause	Solution
2037	Grid underfrequency	Major	Cause ID = 1 Power grid exception: The actual power grid frequency is lower than the requirements for the local power grid code.	1. If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal. 2. If the alarm persists, check whether the power grid frequency is within the acceptable range. If not, contact the local power operator. If yes, modify the grid underfrequency protection threshold through the app, SmartLogger, or NMS with the consent of the local power operator.
2038	Unstable grid frequency	Major	Cause ID = 1 Power grid exception: The actual change rate of the power grid frequency does not meet the requirements for the local power grid code.	1. If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal. 2. If the alarm persists, check whether the power grid frequency is within the acceptable range. If not, contact the local power operator.
2039	Output overcurrent	Major	Cause ID = 1 The power grid voltage drops dramatically or the power grid is short-circuited. As a result, the inverter transient output current exceeds the upper threshold, and protection is triggered.	1. The inverter monitors its external operating conditions in real time and automatically recovers after the fault is rectified. 2. If the alarm persists and affects the energy yield of the PV plant, check whether the output is short-circuited. If the fault cannot be rectified, contact your dealer or Huawei technical support.

ID	Name	Severity	Cause	Solution
2040	Output DC component overhigh	Major	Cause ID = 1 The DC component of the inverter output current exceeds the upper threshold.	1. The inverter monitors its external operating conditions in real time and automatically recovers after the fault is rectified. 2. If the alarm persists and affects the energy yield of the PV plant, contact your dealer or Huawei technical support.
2051	Abnormal residual current	Major	Cause ID = 1 The insulation impedance of the input side to PE decreases when the inverter is operating.	1. If the alarm occurs accidentally, the external power cable may be abnormal temporarily. The inverter automatically recovers after the fault is rectified. 2. If the alarm persists or lasts a long time, check whether the impedance between the PV string and ground is too low.
2061	Abnormal grounding	Major	Cause ID = 1 • The neutral wire or PE cable of the inverter is not connected. • The output mode set for the inverter is inconsistent with the cable connection mode.	Power off the inverter (turn off the AC output switch and DC input switch, and wait for a period of time. For details about the wait time, see the description on the device safety warning label), and then perform the following operations: 1. Check whether the PE cable for the inverter is connected properly. 2. If the inverter is connected to a TN power grid, check whether the neutral wire is properly connected and whether the voltage of the neutral wire to ground is normal. 3. After the inverter is powered on, check whether the output mode set for the inverter is consistent with the output cable connection mode.

ID	Name	Severity	Cause	Solution
2062	Low insulation resistance	Major	Cause ID = 1 - The PV array is short-circuited with PE. - The PV string has been in a moist environment for a long time and the circuit is not well insulated to ground.	- Check the impedance between the PV string and the PE cable. If a short circuit occurs, rectify the fault. - Check whether the PE cable of the inverter is correctly connected. - If you have confirmed that the impedance is lower than the specified protection threshold in a cloudy or rainy environment, log in to the app, SmartLogger, or NMS and set Insulation resistance protection threshold.
2063	Cabinet overtemperature	Minor	Cause ID = 1 - The inverter is installed in a place with poor ventilation. - The ambient temperature exceeds the upper threshold. - The inverter is not operating properly.	- Check the ventilation and ambient temperature at the inverter installation position. - If the ventilation is poor or the ambient temperature exceeds the upper threshold, improve the ventilation and heat dissipation. - If both the ventilation and ambient temperature meet requirements yet the alarm persists, contact your dealer or Huawei technical support.
2064	Device fault	Major	Cause ID = 1-15 An unrecoverable fault occurs on a circuit inside the inverter.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the alarm persists, contact your dealer or Huawei technical support. NOTICE Cause ID = 1: Perform the preceding operations when the PV string current is less than 1 A.
2065	Upgrade failed or version mismatch	Minor	Cause ID = 1-6 The upgrade is not completed normally.	- Perform an upgrade again. - If the upgrade fails several times, contact your dealer or Huawei technical support.

ID	Name	Severity	Cause	Solution
2066	License expired	Warning	Cause ID = 1 - The privilege license has entered the grace period. - The privilege feature is about to expire.	1. Apply for a new license. 2. Load a new certificate.
2067	Faulty power collector	Major	Cause ID = 1 The power meter is disconnected.	1. Check whether the configured power meter model is the same as the actual model. 2. Check whether the communications parameters of the power meter are the same as the RS485 configurations of the inverter. 3. Check whether the power meter is powered on and whether the RS485 communications cable is connected.
61440	Faulty monitoring unit	Minor	Cause ID = 1 - The flash memory is insufficient. - The flash memory has bad sectors.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the alarm persists, replace the monitoring board or contact your dealer or Huawei technical support.
2072	Transient AC overvoltage	Major	Cause ID = 1 The inverter detects that the phase voltage exceeds the transient AC overvoltage protection threshold.	1. If the voltage at the grid connection point is too high, contact the local power operator. 2. If you have confirmed that the voltage at the grid connection point exceeds the upper threshold and obtained consent from the local power operator, modify the overvoltage protection thresholds. 3. Check whether the peak grid voltage exceeds the upper threshold.

ID	Name	Severity	Cause	Solution
2085	Built-in PID operation abnormal	Minor	Cause ID = 1, 2 - The output resistance of PV arrays to ground is low. - The system insulation resistance is low.	- Cause ID = 1 - Turn off the AC output switch and DC input switch, wait for a period of time (for details about the wait time, see the description on the device safety warning label), and then turn on the DC input switch and AC output switch. - If the alarm persists, contact your dealer or Huawei technical support. - Cause ID = 2 - Check the impedance between the PV array output and the ground. If a short circuit occurs or the insulation is insufficient, rectify the fault. - If the alarm persists, contact your dealer or Huawei technical support.
2086	External fan abnormal	Major	Cause ID = 1 The external fan is short-circuited, the power supply is insufficient, or the air channel is blocked.	- Shut down the fan, turn off the DC switch, check whether the fan blades are damaged, and clear the foreign matter around the fan. - Reinstall the fan, turn on the DC switch, and wait for the inverter to start. If the alarm persists after 15 minutes, replace the external fan.

ID	Name	Severity	Cause	Solution
2090	Abnormal active power scheduling instruction	Major	Cause ID = 1 - The DI input is abnormal. - The DI input is inconsistent with the configuration.	- Check whether the cables are connected correctly to the DI ports. - On the DI active scheduling screen under the dry contact scheduling settings, view the DI signal configuration mapping table. Contact the power grid company to check whether the configurations in the mapping table are complete and meet the requirements.
2091	Abnormal reactive power scheduling instruction	Major	Cause ID = 1 - The DI input is abnormal. - The DI input is inconsistent with the configuration.	- Check whether the cables are connected correctly to the DI ports. - On the DI reactive power scheduling screen under the dry contact scheduling settings, view the DI signal configuration mapping table. Contact the power grid company to check whether the configurations in the mapping table are complete and meet the requirements.

 NOTE

Contact your dealer or Huawei technical support if all troubleshooting procedures listed above are completed and the fault still exists.

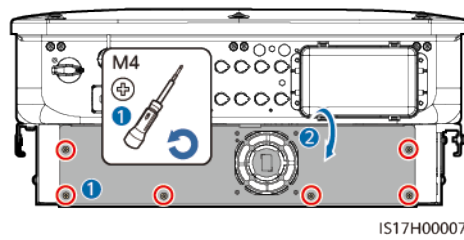
8.4 Replacing a Fan

 CAUTION

- Before replacing a fan, power off the inverter.
- When replacing a fan, use insulated tools and wear PPE.

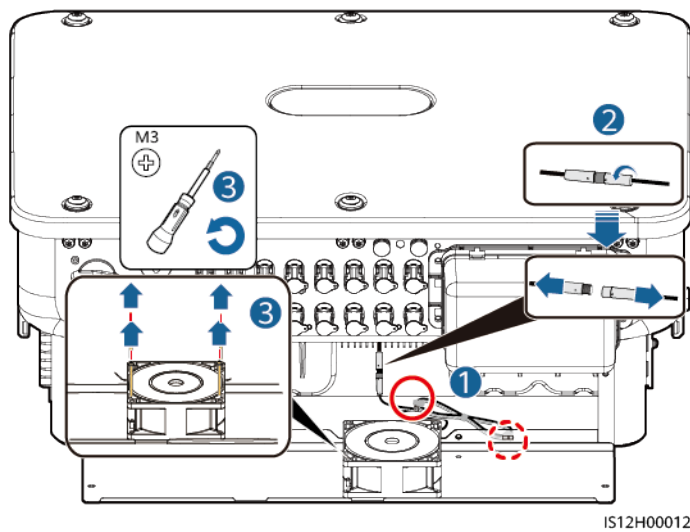
Step 1 Remove the screws from the fan mounting plate and store them properly. Turn the fan mounting plate until the fan surface is horizontal with the inverter.

Figure 8-1 Removing screws from the fan mounting plate



Step 2 Remove the cable tie, loosen the connector, disconnect the cable, and remove the faulty fan.

Figure 8-2 Removing a faulty fan

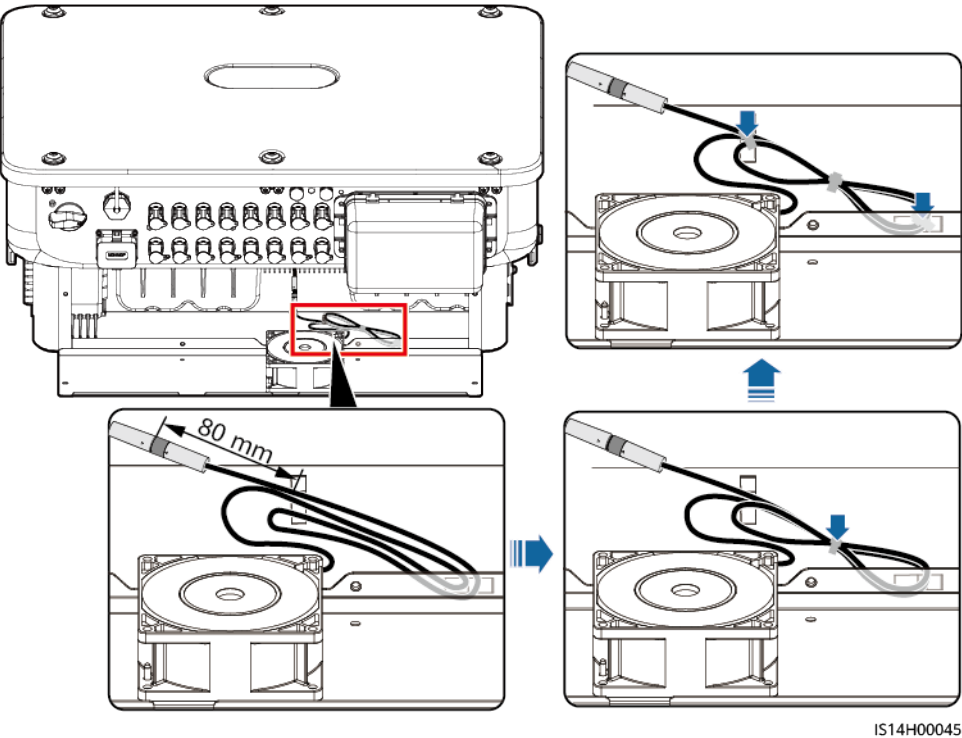


Step 3 Install the new fan in the reverse order, bind the fan cable, and reconnect the cable.

NOTICE

When binding the cable, you are advised to reserve 80 mm at one end of the terminal, fold the rest of the cable and bind it in the middle using a cable tie, and then bind the cable to the cable bridge.

Figure 8-3 Binding a cable



----End

8.5 Checking Spot-check Terminals

Terminal Definition

Figure 8-4 Spot-check terminal definitions

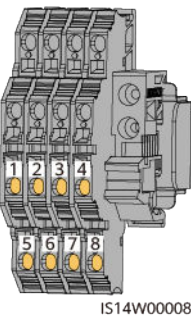


Table 8-3 Spot-check terminal definitions

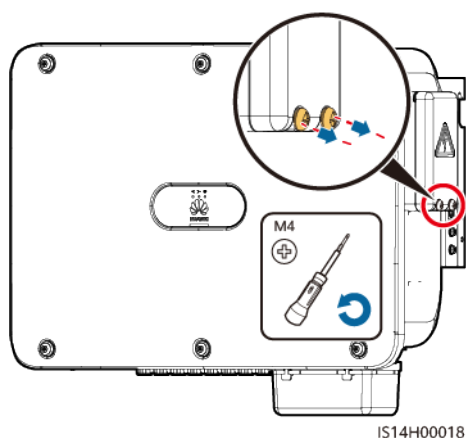
No.	Silk Screen	Description	Port Function
1, 5	PV1/2-, PV1/2+	PV string input spot-check port	Measures the resistance of PV string input to ground.
2, 6	PV3/4-, PV3/4+		
3, 7	PV5/6-, PV5/6+		

No.	Silk Screen	Description	Port Function
4, 8	PV7/8-, PV7/8+		

Procedure

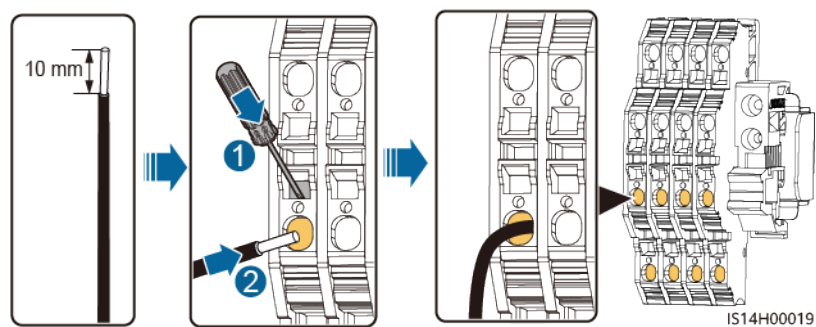
Step 1 Open the connection box of the spot-check terminal.

Figure 8-5 Opening the connection box



Step 2 Connect the cables.

Figure 8-6 Connecting the cables



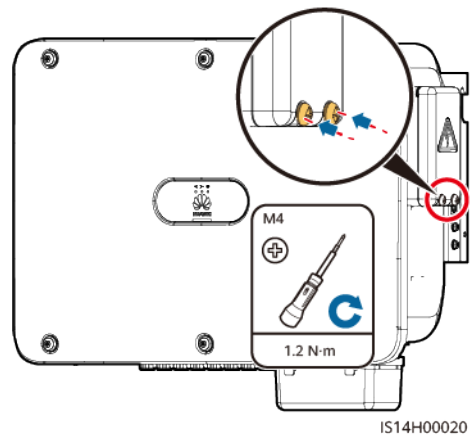
NOTE

- A flat-head screwdriver with a head of 0.6 mm x 3.5 mm is recommended.
- Spot-check terminals support cables with a cross-sectional area of 0.25 mm² to 2.5 mm².

Step 3 Perform the spot check.

Step 4 Tighten the screws in the connection box of the spot-check terminal.

Figure 8-7 Tightening screws



----End

9 Handling the Inverter

9.1 Removing the SUN2000

NOTICE

Before removing the SUN2000, disconnect both AC and DC connections.

Perform the following operations to remove the SUN2000:

1. Disconnect all cables from the SUN2000, including RS485 communications cables, DC input power cables, AC output power cables, and PGND cables.
2. Remove the SUN2000 from the mounting bracket.
3. Remove the mounting bracket.

9.2 Packing the SUN2000

- If the original packing materials are available, put the SUN2000 inside them and then seal them by using adhesive tape.
- If the original packing materials are not available, put the SUN2000 inside a suitable cardboard box and seal it properly.

9.3 Disposing of the SUN2000

If the SUN2000 service life expires, dispose of it according to the local disposal rules for electrical equipment waste.

10 Technical Specifications

Efficiency

Item	SUN2000-50KTL-NHM3
Peak efficiency	98.62%/440 V

Input

Item	SUN2000-50KTL-NHM3
Recommended maximum input DC power	75000 W
Maximum input voltage ^a	1100 V
Maximum input current per string	20 A (one PV string)/30 A (one MPPT)
Maximum short-circuit current per MPPT	40 A
Minimum startup voltage	200 V
MPP voltage range	200–1000 V
Full-load MPPT voltage range ^b	570–830 V (420 V AC/440 V AC)
Rated input voltage	650 V (420 V AC/440 V AC)
Maximum number of inputs	8

Item	SUN2000-50KTL-NHM3
Number of MPPTs	4
Note a: The maximum input voltage is the maximum DC input voltage that the inverter can withstand. If the input voltage exceeds this value, the inverter may be damaged. Note b: PV strings connecting to the same MPPT must contain the same quantity and model of PV modules. The voltage difference between different MPPTs must be less than 80 V. It is recommended that the PV string voltage be higher than the lower threshold of the full-load MPPT voltage.	

Output

Item	SUN2000-50KTL-NHM3
Rated output power	50000 W
Maximum apparent power	55000 VA
Maximum active power (cos ϕ = 1)	55000 W
Rated output voltage	420 V AC, 3W+PE 440 V AC, 3W+PE 480 V AC, 3W+PE
Maximum output voltage at long-term operation	See standards about the local power grid.
Rated output current	68.7 A/420 V 65.6 A/440 V 60.1 A/480 V
Maximum output current	76.0 A/420 V 72.5 A/440 V 66.5 A/480 V
Output voltage frequency	50 Hz/60 Hz
Power factor	0.8 leading... 0.8 lagging
Maximum total harmonic distortion AC THDi	< 3% under rated conditions

Protection

Item	SUN2000-50KTL-NHM3
Overvoltage category	PV II/AC III
Input DC switch	Supported
Anti-islanding protection	Supported
Output overcurrent protection	Supported
Input reverse connection protection	Supported
PV string fault detection	Supported
DC surge protection	TYPE II
AC surge protection	TYPE II
Insulation resistance detection	Supported
Residual current monitoring unit (RCMU)	Supported

Display and Communication

Item	SUN2000-50KTL-NHM3
Display	LED indicators; WLAN+app
RS485	Supported
Built-in WLAN	Supported
AC MBUS	Not supported
DC MBUS	Supported
AFCI	Supported
PID recovery	Supported

General Specifications

Item	SUN2000-50KTL-NHM3
Dimensions (W x H x D)	681 mm x 530 mm x 270 mm
Net weight	48 kg
Operating temperature	-25°C to +60°C
Relative humidity	0%–100%
Cooling mode	Smart air cooling
Maximum operating altitude	4000 m
Storage temperature	-40°C to +70°C
IP rating	IP66
Topology	Transformerless

WLAN

Item	Specifications
Frequency	2400–2483.5 MHz
Protocols and standards	802.11b/g/n
Bandwidth	20M
Maximum transmit power	≤ 20 dBm EIRP

A Grid Codes

 NOTE

The grid codes are subject to change. The listed codes are for reference only.

No.	Grid Code	Description
1	Japan standard (50Hz)	Japan standard power grid 1
2	Japan standard (60Hz)	Japan standard power grid 2
3	Japan standard (MV420-50Hz)	Japan standard power grid
4	Japan standard (MV420-60Hz)	Japan standard power grid
5	Japan standard (MV440-50Hz)	Japan standard power grid
6	Japan standard (MV440-60Hz)	Japan standard power grid

B Device Commissioning

Step 1 Access **Device commissioning** screen.

Figure B-1 Method 1: before login (not connected to the Internet)

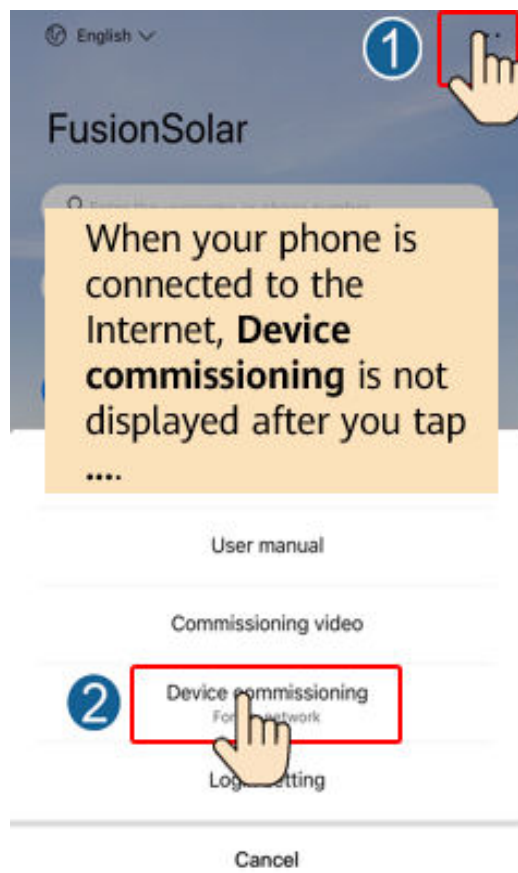
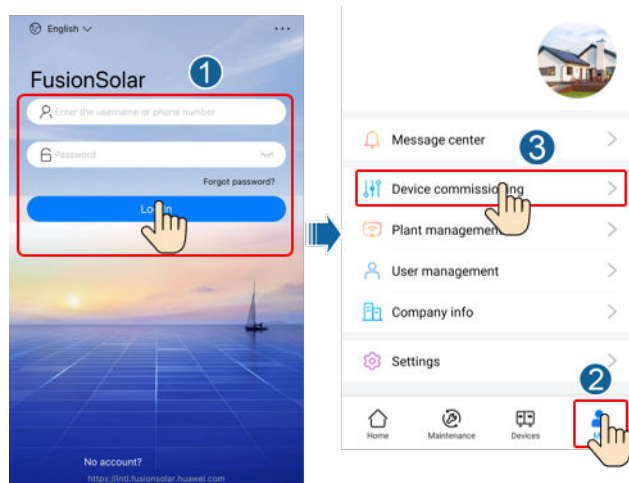


Figure B-2 Method 2: after login (connected to the Internet)



Step 2 Connect to the solar inverter WLAN and log in to the device commissioning screen as the **installer** user.

NOTICE

- When connecting to the SUN2000 directly from the mobile phone, keep the mobile phone visible within 3 meters of the SUN2000 to ensure the communication quality between the app and SUN2000. The distances are for reference only and may vary with mobile phones and shielding conditions.
- When connecting the SUN2000 to the WLAN over a router, ensure that the mobile phone and SUN2000 are in the WLAN coverage of the router and the SUN2000 is connected to the router.
- The router supports WLAN (IEEE 802.11 b/g/n, 2.4 GHz) and the WLAN signal reaches the SUN2000.
- The WPA, WPA2, or WPA/WPA2 encryption mode is recommended for routers. Enterprise-level encryption is not supported (for example, public hotspots requiring authentication such as airport WLAN). WEP and WPA TKIP are not recommended because these two encryption modes have serious security defects. If the access fails in WEP mode, log in to the router and change the encryption mode of the router to WPA2 or WPA/WPA2.

 NOTE

- Obtain the initial password for connecting to the solar inverter WLAN from the label on the side of the solar inverter.
- Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.
- When you access the **Device commissioning** screen of the SUN2000 for the first time, you need to manually set the login password because the SUN2000 does not have an initial login password.

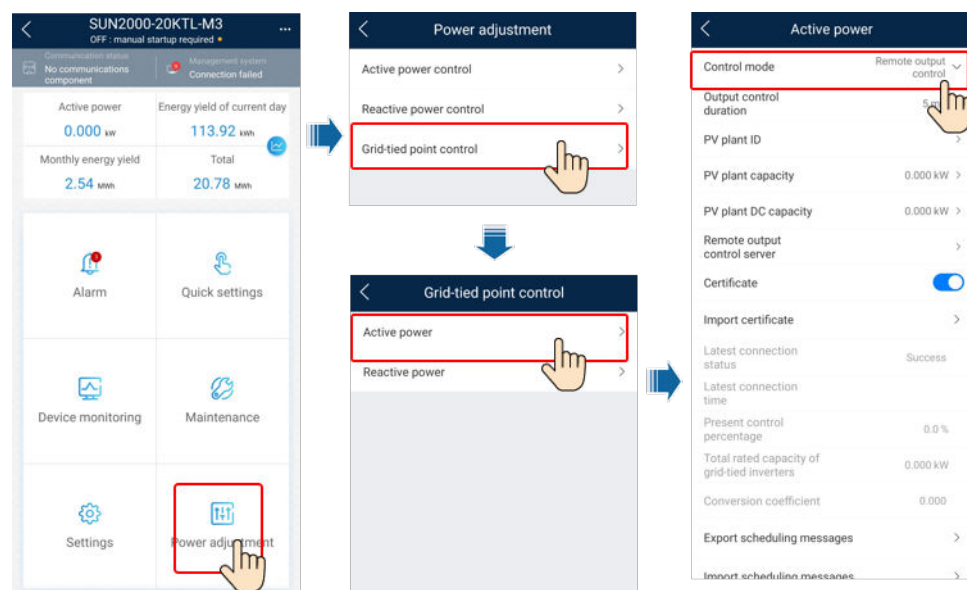
----End

C Setting Remote Output Control Parameters

Procedure

- Step 1** Access **Device commissioning** screen of SUN2000.
- Step 2** Click **Power adjustment** > **Grid-tied point control** > **Active power**, and set the **Control mode** as **Remote output control**.

Figure C-1 Setting remote output control parameters



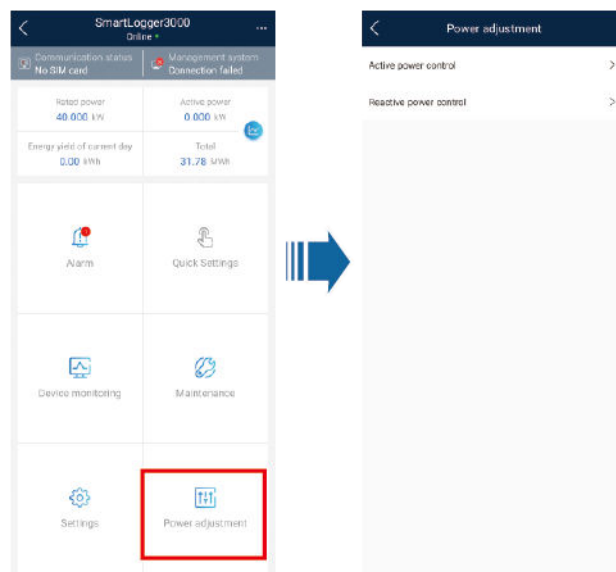
----End

D Setting Power Adjustment Parameters

Procedure

- Step 1** Enter the device commissioning screen on the SmartLogger app.
- Step 2** On the home screen, tap **Power adjustment** and set power parameters as required.

Figure D-1 Setting Power Adjustment Parameters



-----End

E Built-in PID Recovery

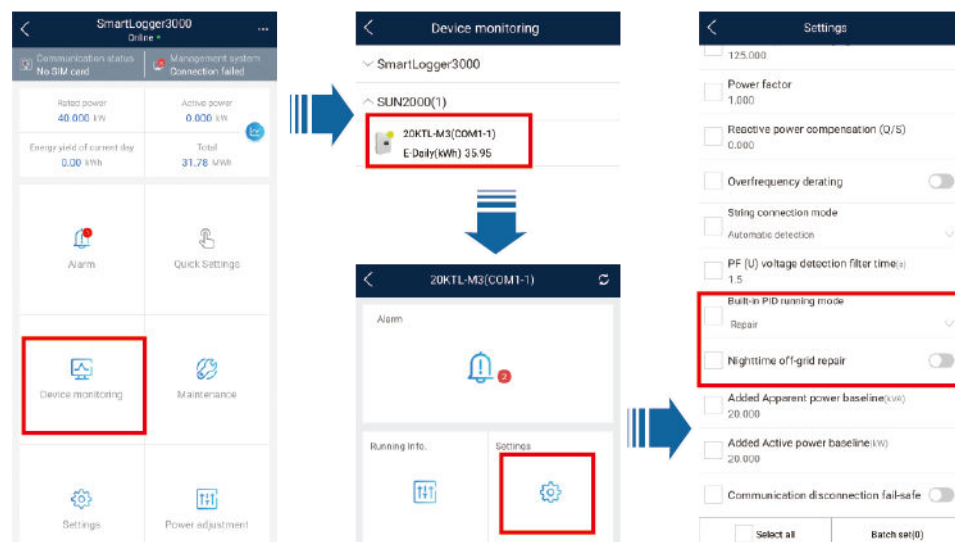
NOTICE

Ensure that the inverter ground cable is securely connected. Otherwise, the built-in PID repair function will be affected and electric shocks may occur.

Procedure

- Step 1** Enter the device commissioning screen on the SmartLogger app.
- Step 2** On the home screen, choose **Device monitoring** and set related parameters.

Figure E-1 Setting PID suppression parameters



 NOTE

- Set **Built-in PID running mode** to **Repair** (disabled by default).
- Set **Nighttime off-grid repair** to  (this parameter is displayed when **Built-in PID running mode** is set to **Repair**).

----End

F Resetting Password

- Step 1** Check that the AC and DC power supplies to the solar inverter are connected simultaneously, and that the  and  indicators are steady green or blink slowly for more than 3 minutes.
- Step 2** Turn off the AC switch, set the DC switch at the bottom of the solar inverter to OFF, and wait until all indicators on the solar inverter panel turn off.
- Step 3** Complete the following operations within 4 minutes:
1. Turn on the AC switch and wait for about 90s or until the inverter indicator  blinks.
 2. Turn off the AC switch and wait about 30s or until all LED indicators on the inverter panel turn off.
 3. Turn on the AC switch and wait for about 30s or until all LED indicators on the inverter panel blink and then turn off after about 30s.
- Step 4** Wait until the three indicators on the inverter panel blink green quickly and then blink red quickly, indicating that the password has been restored.
- Step 5** Reset the password within 10 minutes. (If no operation is performed within 10 minutes, all parameters of the solar inverter remain the same as those before the reset.)
1. Wait until the  indicator blinks.
 2. Obtain the initial WLAN hotspot name (SSID) and initial password (PSW) from the label on the side of the solar inverter to connect to the app.
 3. On the login page, set a new login password and log in to the app.
- End

NOTICE

You are advised to reset the password in the morning or at night when the solar irradiance is low.



Function

If PV modules or cables are not properly connected or damaged, electric arcs may occur, which may cause fire. Huawei SUN2000s provide unique arc detection in compliance with UL 1699B-2018 to ensure the safety of users' lives and property.

This function is enabled by default. The SUN2000 automatically detects arc faults. To disable this function, log in to the FusionSolar App, enter the **Device Commissioning** screen, choose **Settings > Feature parameters**, and disable **AFCI**.

NOTE

The AFCI function works only with Huawei optimizers or ordinary PV modules, but does not support third-party optimizers or intelligent PV modules.

Clearing Alarms

The AFCI function involves the **DC arc fault** alarm.

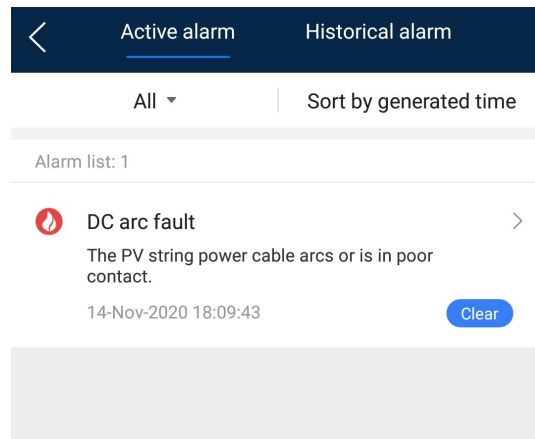
The SUN2000 has the AFCI alarm automatic clearance mechanism. If an alarm is triggered for less than five times within 24 hours, the SUN2000 automatically clears the alarm. If the alarm is triggered for five times or more within 24 hours, the SUN2000 locks for protection. You need to manually clear the alarm on the SUN2000 so that it can work properly.

You can manually clear the alarm as follows:

- **Method 1:** FusionSolar App

Log in to the FusionSolar App and choose **Me > Device commissioning**. On the **Device commissioning** screen, connect and log in to the SUN2000 that generates the AFCI alarm, tap **Alarm management**, and tap **Clear** on the right of the **DC arc fault** alarm to clear the alarm.

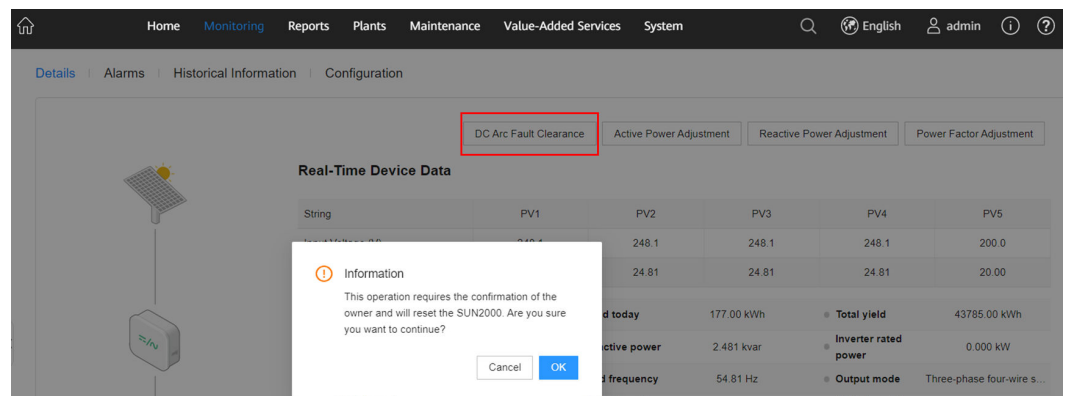
Figure G-1 Alarm management



- **Method 2:** FusionSolar Smart PV Management System

Log in to the FusionSolar Smart PV Management System using a non-owner account, choose **Monitoring** > **Details**, select the **DC Arc Fault Clearance** alarm and click **OK**.

Figure G-2 Clearing alarms



Switch to the owner account with PV plant management rights. On the home page, click the PV plant name to go to the PV plant page, and click **OK** as prompted to clear the alarm.

H Rapid Shutdown

Triggering methods of rapid shutdown:

- Method 1 (recommended): Turn off the AC switch between the inverter and the power grid.
- Method 2: Turn off the DC switch at the bottom of the inverter.
- Method 3: If **AFCI** is enabled, the inverter automatically detects arc faults, triggering a rapid shutdown.

Smart I-V Curve Diagnosis

For details, see [SmartPVMS Smart I-V Curve Diagnosis User Manual](#).

J Acronyms and Abbreviations

A

AFCI

arc-fault circuit interrupter

L

LED

light emitting diode

M

MBUS

monitoring bus

MPP

maximum power point

MPPT

maximum power point tracking

P

PE

protective earthing

PID

potential induced degradation

PV

photovoltaic

R

RCD

residual current device